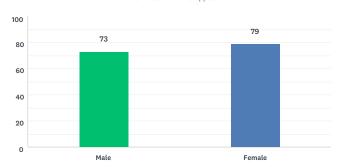
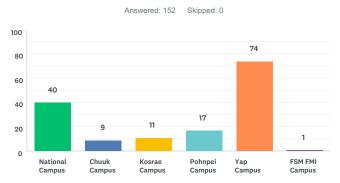
Q1 1. Gender:

Answered: 152 Skipped: 0



ANSWER CHOICES	RESPONSES	
Male	48.03%	73
Female	51.97%	79
TOTAL		152

Q2 2. The campus I am / will be attending is:



ANSWER CHOICES	RESPONSES	
National Campus	26.32%	40
Chuuk Campus	5.92%	9
Kosrae Campus	7.24%	11
Pohnpei Campus	11.18%	17
Yap Campus	48.68%	74
FSM FMI Campus	0.66%	1
TOTAL		152

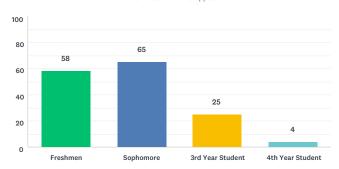
Q3 3. Registration Status:



ANSWER CHOICES	RESPONSES	
New	6.00%	9
Continuing	83.33%	125
Transfer	2.00%	3
Returning	8.67%	13
TOTAL		150

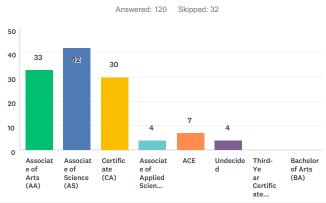
Q4 4. Classification:

Answered: 152 Skipped: 0



ANSWER CHOICES	RESPONSES	
Freshmen	38.16%	58
Sophomore	42.76%	65
3rd Year Student	16.45%	25
4th Year Student	2.63%	4
TOTAL		152

Q5 Please indicate your degree type:



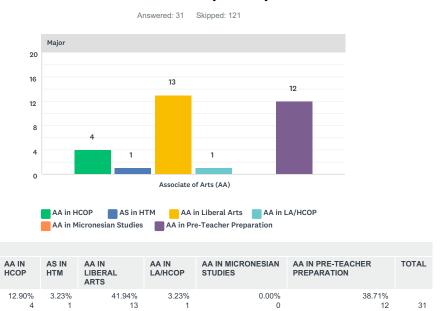
ANSWER CHOICES	RESPONSES	
Associate of Arts (AA)	27.50%	33
Associate of Science (AS)	35.00%	42
Certificate (CA)	25.00%	30
Associate of Applied Science (AAS)	3.33%	4
ACE	5.83%	7
Undecided	3.33%	4
Third-Year Certificate (TYC)	0.00%	0
Bachelor of Arts (BA)	0.00%	0
TOTAL		120

#	OTHER (UNDECIDED) SPECIFY:	DATE
1	not yet decided	1/19/2016 3:48 PM

Q6 Please indicate your major:

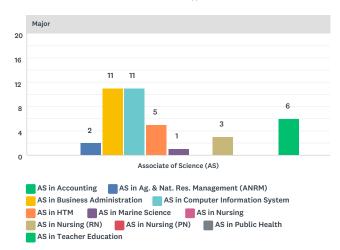
Major

Associate of Arts (AA)



Q7 Please indicate you major:





Major											
	AS IN ACCOUNTING	AS IN AG. & NAT. RES. MANAGEMENT (ANRM)	AS IN BUSINESS ADMINISTRATION	AS IN COMPUTER INFORMATION SYSTEM	AS IN HTM	AS IN MARINE SCIENCE	AS IN NURSING	AS IN NURSING (RN)	AS IN NURSING (PN)	AS IN PUBLIC HEALTH	AS IN TEAC EDUC
Associate of Science (AS)	0.00%	5.13% 2	28.21% 11	28.21% 11	12.82% 5	2.56%	0.00%	7.69%	0.00%	0.00%	

Q8 Please indicate your major:

Major

Certificate

(CA)

21.43% 6 25.00%



MECHANIC

3.57%

3.57%

0.00%

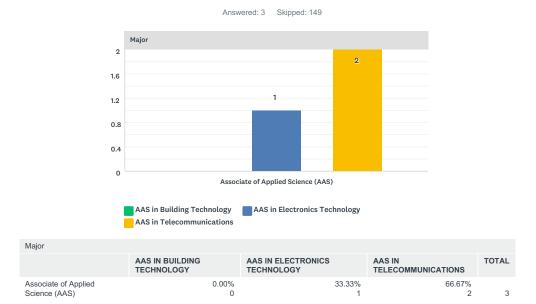
21.43%

14.29%

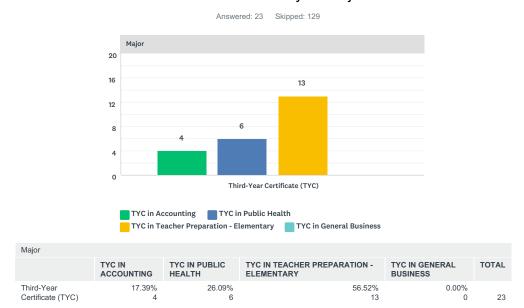
3.57

0.00%

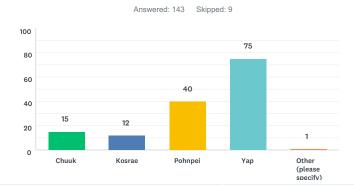
Q9 Please indicate your major:



Q10 Please indicate your major:



Q11 State of Origin:

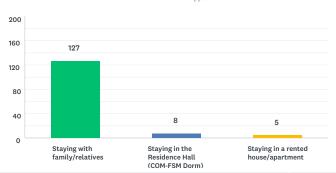


ANSWER CHOICES	RESPONSES	
Chuuk	10.49%	15
Kosrae	8.39%	12
Pohnpei	27.97%	40
Yap	52.45%	75
Other (please specify)	0.70%	1
TOTAL		143

#	OTHER (PLEASE SPECIFY)	DATE
1	States	3/4/2016 4:26 AM

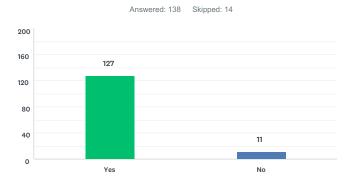
Q12 Residential status:





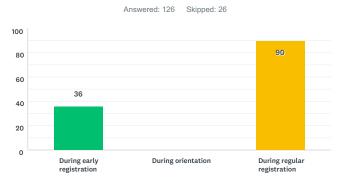
ANSWER CHOICES	RESPONSES	
Staying with family/relatives	90.71%	127
Staying in the Residence Hall (COM-FSM Dorm)	5.71%	8
Staying in a rented house/apartment	3.57%	5
TOTAL		140

Q13 Were you able to register on-time?



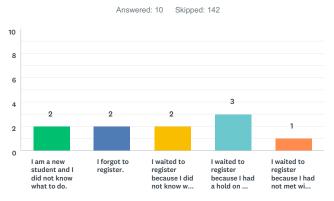
ANSWER CHOICES	RESPONSES	
Yes	92.03%	127
No	7.97%	11
TOTAL		138

Q14 When did you register for your classes?



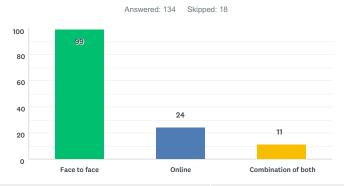
ANSWER CHOICES	RESPONSES	
During early registration	28.57%	36
During orientation	0.00%	0
During regular registration	71.43%	90
TOTAL		126

Q15 You said "No" to the question "Were you able to register on-time?". Please indicate reason why.



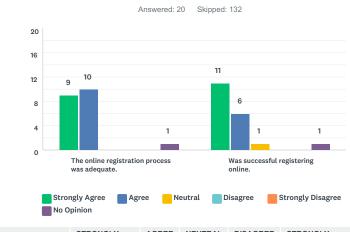
ANSWER CHOICES			
I am a new student and I did not know what to do.			2
I forgot to register.			2
I waited to register because I did not know what classes to take.			2
I waited to register because I had a hold on my account (fee, probation, etc).			3
I waited to register because I had not met with a(n) advisor/counselor to clear prerequisites.			1
TOTAL			10
#	I WAITED TO REGISTER BECAUSE OF OTHER REASONS (PLEASE SPECIFY)	DATE	
	There are no responses.		

Q16 Indicate Type of Registration:



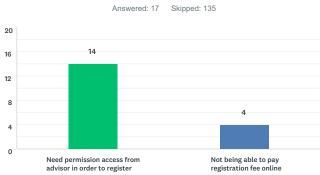
ANSWER CHOICES	RESPONSES	
Face to face	73.88%	99
Online	17.91%	24
Combination of both	8.21%	11
TOTAL		134

Q17 Please indicate your level of agreement



	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	NO OPINION	TOTAL
The online registration process was adequate.	45.00% 9	50.00% 10	0.00%	0.00%	0.00%	5.00% 1	20
Was successful registering online.	57.89% 11	31.58% 6	5.26% 1	0.00%	0.00%	5.26% 1	19

Q18 What part of the online registration were you most disappointed by?



ANSWE	ER CHOICES	RESPONSES	
Need pe	ermission access from advisor in order to register	82.35%	14
Not beir	Not being able to pay registration fee online 23.53%		
Total Re	espondents: 17		
#	OTHER (PLEASE SPECIFY)	DATE	
1	When so few sections for one particular class	1/12/2016 6:45 AM	
2	let advisor aware that I am going to register	1/6/2016 3:24 PM	
3	Activation from advisor	1/6/2016 3:03 PM	

1/2/2016 8:18 PM

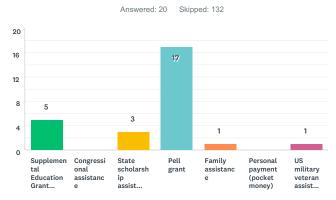
this is my first time register

Q19 How can we improve your online registration experience?

Answered: 11 Skipped: 141

#	RESPONSES	DATE
1	Email	3/4/2016 4:28 AM
2	REGISTER ONLINE WITHOUT ADVISOR'S ACCESS.	1/25/2016 2:47 AM
3	Just, add another section Just one, though It'll be fine	1/12/2016 6:45 AM
4	Open registration to student at any time	1/7/2016 10:49 AM
5	Just to make sure that my name is on the list with the others that also registered.	1/6/2016 3:24 PM
6	Complete all the reguirement	1/6/2016 3:03 PM
7	to approve it in a quickly way	1/6/2016 11:36 AM
8	to know more about the online registration and to improve how to use online registration	1/6/2016 11:34 AM
9	please just approve it	1/6/2016 11:23 AM
10	please just approve it	1/6/2016 11:17 AM
11	no comments yet	1/2/2016 8:18 PM

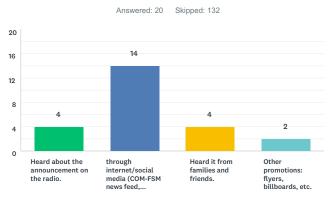
Q20 I am able to finance my fall semester courses (Check all that apply):



ANSWER CHOICES	RESPONSES	
Supplemental Education Grant (SEG)	25.00%	5
Congressional assistance	0.00%	0
State scholarship assistance	15.00%	3
Pell grant	85.00%	17
Family assistance	5.00%	1
Personal payment (pocket money)	0.00%	0
US military veteran assistance	5.00%	1
Total Respondents: 20		

#	OTHER (PLEASE SPECIFY)	DATE
1	FAFSA	1/12/2016 6:50 AM

Q21 How did you find out about the registration?



ANSWER CHOICES	RESPONSES	
Heard about the announcement on the radio.	20.00%	4
through internet/social media (COM-FSM news feed, tweeter, Facebook, etc.)	70.00%	14
Heard it from families and friends.	20.00%	4
Other promotions: flyers, billboards, etc.	10.00%	2
Total Respondents: 20		

Q22 Why did you decide to enroll at COM-FSM?

Answered: 13 Skipped: 139

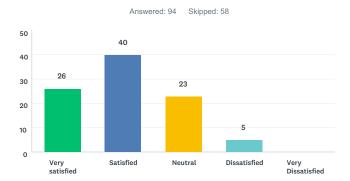
#	RESPONSES	DATE
1	bcouze i allmost grauates there.	3/4/2016 4:30 AM
2	i wanted to continue my education.	1/25/2016 2:50 AM
3	dont know	1/12/2016 10:46 AM
4	It's just my only option, since my parents insisted me to stay and complete or achieve my AA Degree In addition, if I had only applied for other colleges, or universities, maybe then I would not be here So, I am just here cuz I fortunately passed the entrance, and it's the closest college to me And one final reasoning is the FAFSA??	1/12/2016 6:50 AM
5	i had decided to enroll here at com because this the only college we have in Micronesia.	1/7/2016 10:52 AM
6	I decided to enroll at COM-FSM because it offers Teachers prep major.	1/6/2016 3:30 PM
7	I want to enroll at COM-FSM because I want to stay close to my parents other than some college.	1/6/2016 3:05 PM
8	to earn more knowledge and to continue my education, for MA FUTURE WISHIES	1/6/2016 11:39 AM
9	to complete my education and further more my knowledge.	1/6/2016 11:36 AM
10	to complete what I was study for.	1/6/2016 11:24 AM
11	to complete what I was study for.	1/6/2016 11:18 AM
12	at first i thought that i wasnt gong to attend here, but i relize that its good to start from the bottom and work my way up to the top. so thats why i picked college of micronesia.	1/5/2016 12:40 PM
13	to further my education	1/2/2016 8:19 PM

Q23 2. What are some positive or negative things that you observed about the registration process? Please feel free to comment or make recommendations in this section.

Answered: 12 Skipped: 140

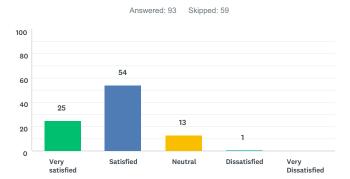
#	RESPONSES	DATE
1	maybe y	3/4/2016 4:30 AM
2	No comment	3/2/2016 8:48 AM
3	it's very slow lol	1/25/2016 3:11 AM
4	I think I answered this already in the previous pages But thanks anyways, I am still able to register	1/12/2016 6:52 AM
5	kind of slow lacking friendly expressions not inviting	1/6/2016 3:33 PM
6	I do not have any thing wrong, I think everything still good.	1/6/2016 3:07 PM
7	POSITIVE THING IS THAT THEY DO HELP AND THE THE NEGATIVE ONE IS THAT ITS TOO SLOW AND THEY ARE WASTING TIME FOR APPROVAL THANK YHU	1/6/2016 11:41 AM
8	it is good because the faculties help us student but the problem is it too slow.	1/6/2016 11:38 AM
9	please approve me and the FAFSA haven't pay my BALANCE yet.	1/6/2016 11:25 AM
10	my balance it haven't pay down from my FAFSA	1/6/2016 11:19 AM
11	i think the registration was okay because all of the staffs here at COM really tried their best to help those that were attending and their trying hard eventhough the enternet is really slow, so thank you staffs of COM.	1/5/2016 12:42 PM
12	like I said I have no comments yet because this is my first time using online registation	1/2/2016 8:20 PM

Q24 1. Hours set for registration.



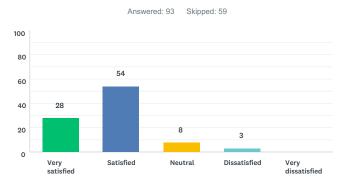
ANSWER CHOICES	RESPONSES	
Very satisfied	27.66%	26
Satisfied	42.55%	40
Neutral	24.47%	23
Dissatisfied	5.32%	5
Very Dissatisfied	0.00%	0
TOTAL		94

Q25 2. Forms used for registration



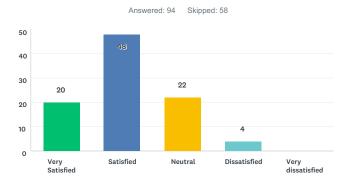
ANSWER CHOICES	RESPONSES	
Very satisfied	26.88%	25
Satisfied	58.06%	54
Neutral	13.98%	13
Dissatisfied	1.08%	1
Very Dissatisfied	0.00%	0
TOTAL		93

Q26 3. Location used for registration.



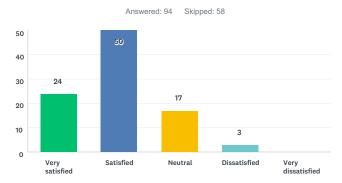
ANSWER CHOICES	RESPONSES	
Very satisfied	30.11%	28
Satisfied	58.06%	54
Neutral	8.60%	8
Dissatisfied	3.23%	3
Very dissatisfied	0.00%	0
TOTAL		93

Q27 4. Lay-out used for registration.



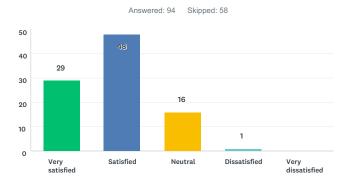
ANSWER CHOICES	RESPONSES	
Very Satisfied	21.28%	20
Satisfied	51.06%	48
Neutral	23.40%	22
Dissatisfied	4.26%	4
Very dissatisfied	0.00%	0
TOTAL		94

Q28 5. Helpfulness of Admission & Records staff



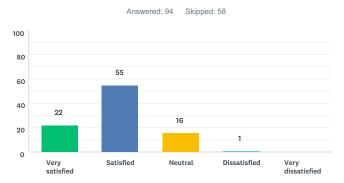
ANSWER CHOICES	RESPONSES	
Very satisfied	25.53%	24
Satisfied	53.19%	50
Neutral	18.09%	17
Dissatisfied	3.19%	3
Very dissatisfied	0.00%	0
TOTAL		94

Q29 6. Helpfulness of Financial Aid Office Staff



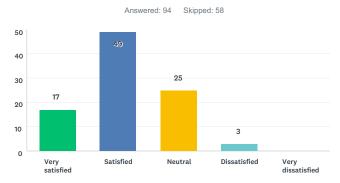
ANSWER CHOICES	RESPONSES	
Very satisfied	30.85%	29
Satisfied	51.06%	48
Neutral	17.02%	16
Dissatisfied	1.06%	1
Very dissatisfied	0.00%	0
TOTAL		94

Q30 7. Helpfulness of Business Office Staff



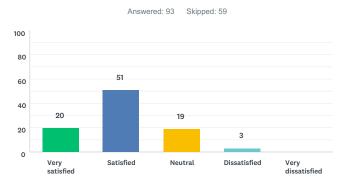
ANSWER CHOICES	RESPONSES	
Very satisfied	23.40%	22
Satisfied	58.51%	55
Neutral	17.02%	16
Dissatisfied	1.06%	1
Very dissatisfied	0.00%	0
TOTAL		94

Q31 8. Helpfulness of Peer Coaches



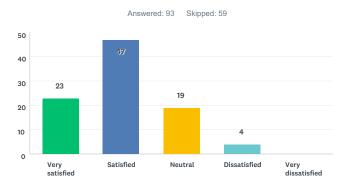
ANSWER CHOICES	RESPONSES	
Very satisfied	18.09%	17
Satisfied	52.13%	49
Neutral	26.60%	25
Dissatisfied	3.19%	3
Very dissatisfied	0.00%	0
TOTAL		94

Q32 9. Helpfulness of Information Technology Office staff



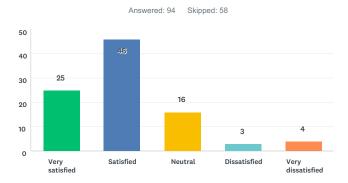
ANSWER CHOICES	RESPONSES	
Very satisfied	21.51%	20
Satisfied	54.84%	51
Neutral	20.43%	19
Dissatisfied	3.23%	3
Very dissatisfied	0.00%	0
TOTAL		93

Q33 10. Academic advising at the registration site



ANSWER CHOICES	RESPONSES	
Very satisfied	24.73%	23
Satisfied	50.54%	47
Neutral	20.43%	19
Dissatisfied	4.30%	4
Very dissatisfied	0.00%	0
TOTAL		93

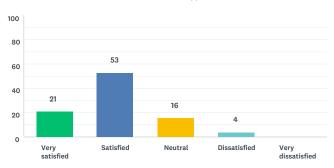
Q34 11. Availability of courses for my program



ANSWER CHOICES	RESPONSES	
Very satisfied	26.60%	25
Satisfied	48.94%	46
Neutral	17.02%	16
Dissatisfied	3.19%	3
Very dissatisfied	4.26%	4
TOTAL		94

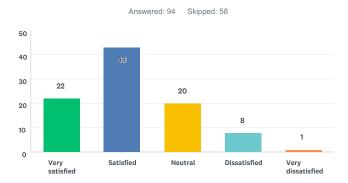
Q35 12. Bill paying process





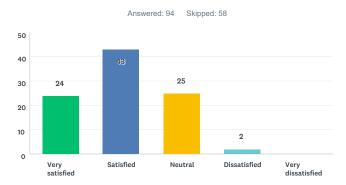
ANSWER CHOICES	RESPONSES	
Very satisfied	22.34%	21
Satisfied	56.38%	53
Neutral	17.02%	16
Dissatisfied	4.26%	4
Very dissatisfied	0.00%	0
TOTAL		94

Q36 13. TIME involved in completing registration process



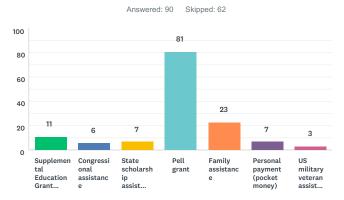
ANSWER CHOICES	RESPONSES	
Very satisfied	23.40%	22
Satisfied	45.74%	43
Neutral	21.28%	20
Dissatisfied	8.51%	8
Very dissatisfied	1.06%	1
TOTAL		94

Q37 14. Overall satisfaction with registration process



ANSWER CHOICES	RESPONSES	
Very satisfied	25.53%	24
Satisfied	45.74%	43
Neutral	26.60%	25
Dissatisfied	2.13%	2
Very dissatisfied	0.00%	0
TOTAL		94

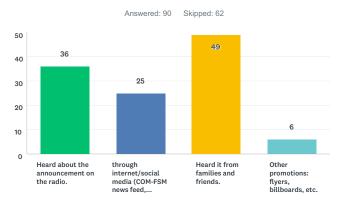
Q38 I am able to finance my fall semester courses (Check all that apply):



ANSWER CHOICES	RESPONSES	
Supplemental Education Grant (SEG)	12.22%	11
Congressional assistance	6.67%	6
State scholarship assistance	7.78%	7
Pell grant	90.00%	81
Family assistance	25.56%	23
Personal payment (pocket money)	7.78%	7
US military veteran assistance	3.33%	3
Total Respondents: 90		
# OTHER (B) EASE SPECIEV\	DATE	

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q39 How did you find out about the registration?



ANSWER CHOICES	RESPONSES	
Heard about the announcement on the radio.	40.00%	36
through internet/social media (COM-FSM news feed, tweeter, Facebook, etc.)	27.78%	25
Heard it from families and friends.	54.44%	49
Other promotions: flyers, billboards, etc.	6.67%	6
Total Respondents: 90		

Q40 Why did you decide to enroll at COM-FSM?

Answered: 67 Skipped: 85

#	RESPONSES	DATE
1	 COM-FSM is closer to home and families. Attending college at COMFSM will save more money, unlike those who go abroad. I love the view of COM-FSM college here. I love to mingle with the students from the Federated States of Micronesia. I hate to migrate that is why I enroll here at COM-FSM. I LOVE THE COLLEGE HERE IN POHNPEI WHICH IS COM-FSM. 	4/5/2016 12:11 PM
2	Because it is the only college that is on the island and when i got here, I liked it and now I am happy that I decided to attend here because I learned new things and I also found the major that suits me and i liked it.	4/4/2016 8:45 AM
3	because it help build my experience of how to go out from here and attended any other school out there.	3/29/2016 1:22 PM
4	very convenient	3/14/2016 2:25 PM
5	since i gratuade	2/17/2016 9:50 AM
6	because it's where i have been enroll since	2/4/2016 12:34 PM
7	i decided because i know i needed it.	1/29/2016 2:15 PM
8	to achieve my goals and get my AA degree	1/27/2016 1:44 PM
9	Its is close to my home and i like to start here where i know most of the student and staffs.	1/19/2016 3:51 PM
10	Due to the fact that i need education to live a good life like have a good job.	1/19/2016 3:37 PM
11	because I want to start from where I grow up and move on to other colleges.	1/19/2016 3:01 PM
12	In order to complete education	1/15/2016 10:29 AM
13	I decided to enroll because it is a great opportunity to start here at the COM-FSM before moving on to other colleges across the globe.	1/14/2016 12:27 PM
14	To Strive for more esp to achieve my BA	1/11/2016 3:24 PM
15	because it is the only school that give out financial aid money that could help me and also it is the only school that me and my parents are able to afford .	1/11/2016 2:01 PM
16	to earn my degree and be closer to my family	1/7/2016 3:55 PM
17	Because i want to continue my classes here and also finish it all.	1/7/2016 3:33 PM
18	because i finish with high school, and i wanted to end up on a higher certificate or e degree	1/7/2016 3:32 PM
19	strictly needed to have a career	1/7/2016 3:05 PM
20	to get a better job in the future	1/7/2016 1:47 PM
21	It is the only com that is available for us students here in Yap, and also i want to start up my education here.	1/7/2016 12:09 PM
22	because I believe that C.O.M had all the materials that I need in order for me to achieve my goal.	1/7/2016 12:09 PM
23	to learn something	1/7/2016 11:24 AM
24	to complete my education in good hands of family friends staffs and all	1/7/2016 11:20 AM
25	To continuing my education,learn,pass,and let my dream comes true.	1/6/2016 4:34 PM
26	It is the nearest college I could attend and so that I won't have to leave my family. Thank you.	1/6/2016 4:19 PM
27	It's the college that's closer to me. I also wanted to start out small, and the, finally, moving to larger community colleges, or university.	1/6/2016 3:52 PM
28	I decided to enroll at COM-FSM to continue my education in order for me to reach the higher level.	1/6/2016 3:19 PM
29	To continue my education.	1/6/2016 2:38 PM
30	to be able to expound my knowledge!	1/6/2016 2:35 PM
31	To Become a teacher,so I can help with our school and state.	1/6/2016 1:46 PM
32	ever since i graduated from high school	1/6/2016 12:01 PM
33	I decide to enroll at COM- FSM because I want to further my education.	1/6/2016 11:49 AM
34	because i want to continue on my school and have a better future for me and my family, and not just to sit around and do nothing.	1/6/2016 11:03 AM
35	to study to improve my skills of learning. COM-FSM is the place to start study to further my education through new levels.	1/6/2016 7:53 AM
36	Because I know that this is a better college for me to attend, and also this is the college that is close to my island.	1/5/2016 5:15 PM
37	so that i can prepare myself for bigger colleges out there.	1/5/2016 4:20 PM
38	Because it	1/5/2016 4:19 PM
39	To further my education and help prepare me for the next college I will apply to in the near future. In the mean time, while still here on the Island, COM will help keep my brain active and improve study habits.	1/5/2016 4:12 PM
40	To learn more information about my major before i go to a different college.	1/5/2016 4:12 PM
41	To further my education and able to have a better job in the future	1/5/2016 3:36 PM
42	because i have those classes that i need to take. and also i like it here.	1/5/2016 3:22 PM
43	I think that Its a good start for me to enroll here at COM-FSM as my first step into collage, I think that it is a good start in preparing me for collage. making small steps as i am being acquainted with collage life	1/5/2016 3:12 PM
	 	

45	because i want to continue my college education.	1/5/2016 2:16 PM
46	To gain more skills	1/5/2016 1:59 PM
47	To learn and i also wish to complete my education at COM-FSM, and graduated there	1/5/2016 1:44 PM
48	because i want 2 learn here and that my family can help me with what i need in school	1/5/2016 1:39 PM
49	because it is much closer to home, i study with my own people and friends	1/5/2016 1:27 PM
50	Further my education.	1/5/2016 1:25 PM
51	Because its the only college available here on Yap. And because i want to continue my education and COM is the best place to start. In addition other colleges abroad is to expensive for my parents to afford. So thanks to COM and the Pell grant.	1/5/2016 1:03 PM
52	I want to experience life in a small college before going off island to further my studies.	1/5/2016 1:03 PM
53	I want to start off on my island and experience college life then transfer to somewhere else. Also I have my families and friends around to help me with my study when needed.	1/5/2016 1:02 PM
54	To earn some skills and all that, and so to be the better student.	1/5/2016 12:56 PM
55	Because here is good and also and to me, it's same as other colleges.	1/5/2016 12:48 PM
56	to earn my degree so I can continue teach in the class room	1/5/2016 12:45 PM
57	Because that is more closer and fastest way to finish the courses require for me, so I can earn my degree and continue teaching.	1/5/2016 12:38 PM
58	It is a mantatory for all classroom teachers in the FSM state to have a degree in order to teach in the classroom.	1/5/2016 12:37 PM
59	Because I want to earn a degree so I will continue teaching.	1/5/2016 12:30 PM
60	It is closer to where I am from and this is where I could attend COM and still see my family.	1/5/2016 12:24 PM
61	because this is the beginning, and its closer and our state campus.	1/5/2016 11:52 AM
62	I want to complete my major in Nursing.	1/5/2016 11:52 AM
63	Because i was told to do so.	1/5/2016 11:51 AM
64	because i was told to enroll there	1/5/2016 11:50 AM
65	Because its the only college on the Island.	1/5/2016 11:46 AM
66	Because its best suited for me and its convenient for me at this time.	1/5/2016 11:41 AM
67	easy access	1/5/2016 11:32 AM

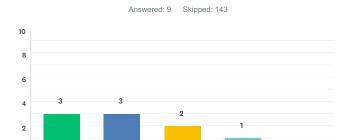
Q41 2. What are some positive or negative things that you observed about the registration process? Please feel free to comment or make recommendations in this section.

Answered: 70 Skipped: 82

#	RESPONSES	DATE
	Positive: All staffs were so helpful during registration process! :)	4/5/2016 12:14 PM
2	there should be more staff at the tables from OAR because students are standing in a long line waiting for the next person	4/4/2016 8:49 AM
3	positives things that I see is that the staffs are very friendly and that's make me feel comfortable to proceed on my registrations. And the negatives things that I see and it's not enough I think is the refreshment. I think all needed to eat something like for example, drinking Kool-Aid and doughnuts.	3/29/2016 1:30 PM
4	waited to long for my advisor to proof my registered	3/14/2016 2:34 PM
5	my advisor was late, late and couple of my courses were closed while I was waiting for hours for him to show up	3/14/2016 2:28 PM
6	They registered us well.	3/11/2016 12:10 PM
7	none	2/17/2016 9:50 AM
В	So far, I think everything still going well on this registration process.	2/6/2016 10:56 PM
9	positive things are lots of them especially the instructors	2/4/2016 12:35 PM
10	nothing.	1/29/2016 2:16 PM
11	All things were very satisfied.	1/28/2016 1:55 PM
12	took forever to find what class i should take for Spring 2016	1/27/2016 1:46 PM
13	nothing. All okay to me. I guess because i was very nervous.	1/19/2016 3:52 PM
14	for this now everything is good because for the previous time i have been here at the college there are some things that we never encounter while register but as of now i finally realized that i have been maxed out of my program because all the departments are keeping the works on each studentso far everything is perfect for the registration process.	1/19/2016 3:40 PM
15	none for this time	1/19/2016 3:02 PM
16	Very satisfying	1/15/2016 10:30 AM
17	so far so good. no negative things	1/14/2016 12:29 PM
18	It took forever to hear back from National Campus	1/14/2016 11:44 AM
19	it was great- i was surprised that it didn't take me 30 minutes to go thru that process— great job COM	1/11/2016 3:24 PM
20	need many workers so that students can finish their registers on time and early	1/11/2016 2:02 PM
21	sometimes it is difficult to do the next thing because some papers were missing from the very beginning	1/7/2016 3:56 PM
22	the positive things that i observe are the ways that the staff are explaining our courses to us and the class that we need to take to help us reach our goal in life.	1/7/2016 3:36 PM
23	the goood thing is they give help all they canas for the class they didnt know if the student can make the class or not.	1/7/2016 3:34 PM
24	Well done.	1/7/2016 1:29 PM
25	to be honest the registration went very well. I don't want to change anything about it.	1/7/2016 12:11 PM
26	nothing, just the old life of teachers and staffs.	1/7/2016 12:10 PM
27	to me, things are well fine just that they waist lots of our time siting around and not calling our name	1/7/2016 11:26 AM
28	one of the staff was taking her time doing her own thing while we students wait for her. its very slow!	1/7/2016 11:21 AM
29	Takes too long.	1/6/2016 4:43 PM
30	none	1/6/2016 4:34 PM
31	I think that there should be more people available during the registration for example: Double-up people for each section so that more people could be helped and more people can be done so less waiting.	1/6/2016 4:21 PM
32	the room was hot, and the staff were slow. other than that, everything was flawless.	1/6/2016 3:53 PM
33	There are positive things that i found out about the registration process. They were really help students out with their papers.	1/6/2016 3:21 PM
34	They are working very slow.	1/6/2016 2:39 PM
35	well donehappy new year!	1/6/2016 2:36 PM
36	Have not much to comment, I am okay with the registration The registration went smooth and they are all helpful keep up the good job staffs and Teachers, God Bless.	1/6/2016 1:47 PM
37	none that i know of	1/6/2016 12:02 PM
38	it all went nice,i understand everything, but it was just too slow.	1/6/2016 11:07 AM
-	· · · · · · · · · · · · · · · · · · ·	
39	registration is bit helpful because payment is bit high.	1/6/2016 7:55 AM

41	I am very dissatisfied with how the time of the classes are set. most of the required classes are already full and for those that are not full and are supposedly the next classes i should be taking, their time is conflicting. so now out of three classes i should be taking, I can take only one of them. In addition, the registration process is very slow and i had to wait for several hours. My suggestion is that next registration time, somebody should help out Cecilia Dibay to help speed up the process. One should be dealing with the continuing students and the other with new students. Obviously, some people do not come on the day they are supposed to. Thank you very much for your understanding.	1/5/2016 4:22 PM
42	The registration process was very satisfied.	1/5/2016 4:21 PM
43	To slow in registering the student.	1/5/2016 4:16 PM
44	All is good. There is nothing negative about the registration process.	1/5/2016 3:38 PM
45	Everything are going well, it's satisfy me.	1/5/2016 3:23 PM
46	there not really much I would say about the registration. I think it went well. it just that I would prefer to register online.	1/5/2016 3:03 PM
47	none everything is good	1/5/2016 2:17 PM
48	have some ups and downs, some good conversation and some bad ones during my face to face registeration	1/5/2016 2:01 PM
49	N/A	1/5/2016 2:00 PM
50	its too slow	1/5/2016 1:39 PM
51	i think the registration process here in yap went smoothly as always, but my only problem is waiting on line for my turn. i prefer online registration	1/5/2016 1:36 PM
52	The people who entering the data and fixing schedule are very slow and it's bored.	1/5/2016 1:26 PM
53	nothing it is all good. those people are working, they working so hard. people are working on COM FSM are really good and smart. i don't have a negative thought	1/5/2016 1:12 PM
54	Some of the staff seemed like they are not in to registering students. The service is too slow. Their cutting in other students that where ahead of the others. Staff did not make the students feel welcome during registering. Overall the registration process was okay.	1/5/2016 1:07 PM
55	The Staffs are friendly and patient.	1/5/2016 1:05 PM
56	none	1/5/2016 1:02 PM
57	good excellent	1/5/2016 12:56 PM
58	As for me, everything is all good.	1/5/2016 12:49 PM
59	will, I do not have a very serious concern except that few staffs take a while to respond to my concern	1/5/2016 12:48 PM
60	I think I have no comment and suggestion.	1/5/2016 12:39 PM
61	The registration process for this semester is not really organize and very slow.	1/5/2016 12:39 PM
62	The positive ways that I can tell about the registration process is that the staff help us a lot.	1/5/2016 12:36 PM
63	Positively, students are registering according to the date set for registration. Negatively, we students sometimes go lost as to whom we are to see next during the registration, because staffs do not really tell us where to go and whom to see.	1/5/2016 12:30 PM
64	For positive, I'm still taking courses. Negative, not on time and disorganized.	1/5/2016 11:54 AM
0.5	well, I guess it good enough	1/5/2016 11:53 AM
65		
	it was very slow and a lot of students had to wait. but the staffs are very helpful	1/5/2016 11:51 AM
66	it was very slow and a lot of students had to wait. but the staffs are very helpful It was very slow.	1/5/2016 11:51 AM 1/5/2016 11:51 AM
66 67		
65 66 67 68 69	It was very slow.	1/5/2016 11:51 AM

Q42 1. Hours set for registration.



Neutral

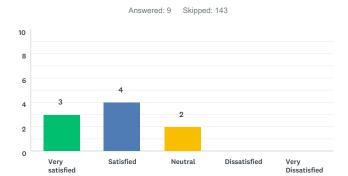
Dissatisfied

ANSWER CHOICES	RESPONSES	
Very satisfied	33.33%	3
Satisfied	33.33%	3
Neutral	22.22%	2
Dissatisfied	11.11%	1
Very Dissatisfied	0.00%	0
TOTAL		9

Very Dissatisfied

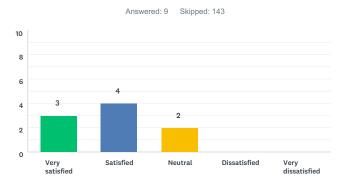
Very satisfied Satisfied

Q43 2. Forms used for registration



ANSWER CHOICES	RESPONSES	
Very satisfied	33.33%	3
Satisfied	44.44%	4
Neutral	22.22%	2
Dissatisfied	0.00%	0
Very Dissatisfied	0.00%	0
TOTAL		9

Q44 3. Location used for registration.



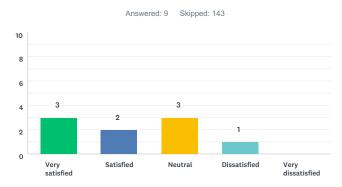
ANSWER CHOICES	RESPONSES	
Very satisfied	33.33%	3
Satisfied	44.44%	4
Neutral	22.22%	2
Dissatisfied	0.00%	0
Very dissatisfied	0.00%	0
TOTAL		9

Q45 4. Lay-out used for registration.



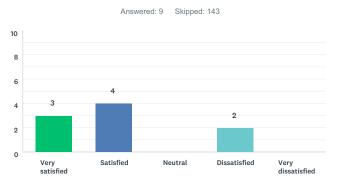
ANSWER CHOICES	RESPONSES	
Very Satisfied	33.33%	3
Satisfied	55.56%	5
Neutral	11.11%	1
Dissatisfied	0.00%	0
Very dissatisfied	0.00%	0
TOTAL		9

Q46 5. Helpfulness of Admission & Records staff



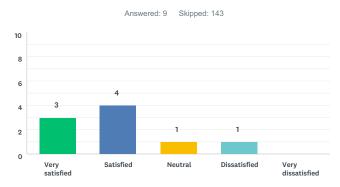
ANSWER CHOICES	RESPONSES	
Very satisfied	33.33%	3
Satisfied	22.22%	2
Neutral	33.33%	3
Dissatisfied	11.11%	1
Very dissatisfied	0.00%	0
TOTAL		9

Q47 6. Helpfulness of Financial Aid Office Staff



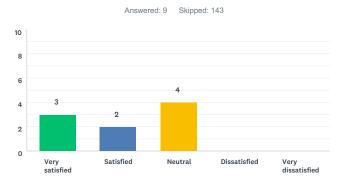
ANSWER CHOICES	RESPONSES	
Very satisfied	33.33%	3
Satisfied	44.44%	4
Neutral	0.00%	0
Dissatisfied	22.22%	2
Very dissatisfied	0.00%	0
TOTAL		9

Q48 7. Helpfulness of Business Office Staff



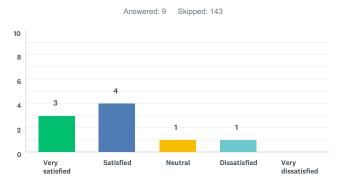
ANSWER CHOICES	RESPONSES	
Very satisfied	33.33%	3
Satisfied	44.44%	4
Neutral	11.11%	1
Dissatisfied	11.11%	1
Very dissatisfied	0.00%	0
TOTAL		9

Q49 8. Helpfulness of Peer Coaches



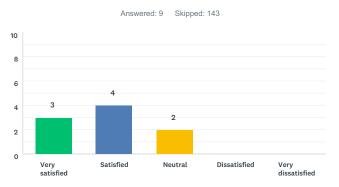
ANSWER CHOICES	RESPONSES	
Very satisfied	33.33%	3
Satisfied	22.22%	2
Neutral	44.44%	4
Dissatisfied	0.00%	0
Very dissatisfied	0.00%	0
TOTAL		9

Q50 9. Helpfulness of Information Technology Office staff



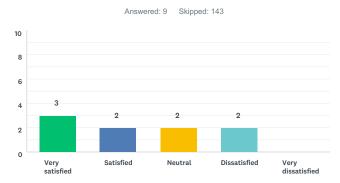
ANSWER CHOICES	RESPONSES	
Very satisfied	33.33%	3
Satisfied	44.44%	4
Neutral	11.11%	1
Dissatisfied	11.11%	1
Very dissatisfied	0.00%	0
TOTAL		9

Q51 10. Academic advising at the registration site



ANSWER CHOICES	RESPONSES	
Very satisfied	33.33%	3
Satisfied	44.44%	4
Neutral	22.22%	2
Dissatisfied	0.00%	0
Very dissatisfied	0.00%	0
TOTAL		9

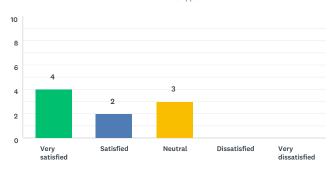
Q52 11. Availability of courses for my program



ANSWER CHOICES	RESPONSES	
Very satisfied	33.33%	3
Satisfied	22.22%	2
Neutral	22.22%	2
Dissatisfied	22.22%	2
Very dissatisfied	0.00%	0
TOTAL		9

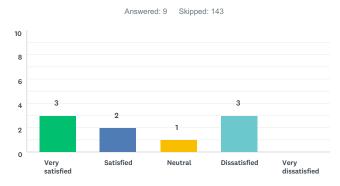
Q53 12. Bill paying process





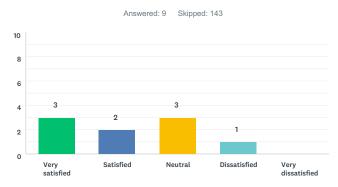
ANSWER CHOICES	RESPONSES	
Very satisfied	44.44%	4
Satisfied	22.22%	2
Neutral	33.33%	3
Dissatisfied	0.00%	0
Very dissatisfied	0.00%	0
TOTAL		9

Q54 13. TIME involved in completing registration process



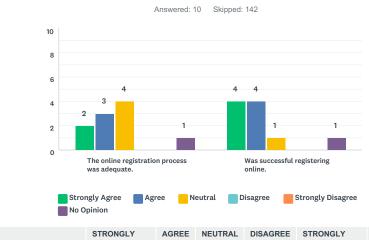
ANSWER CHOICES	RESPONSES	
Very satisfied	33.33%	3
Satisfied	22.22%	2
Neutral	11.11%	1
Dissatisfied	33.33%	3
Very dissatisfied	0.00%	0
TOTAL		9

Q55 14. Overall satisfaction with registration process



ANSWER CHOICES	RESPONSES	
Very satisfied	33.33%	3
Satisfied	22.22%	2
Neutral	33.33%	3
Dissatisfied	11.11%	1
Very dissatisfied	0.00%	0
TOTAL		9

Q56 Please indicate your level of agreement



	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	NO OPINION	TOTAL
The online registration process was adequate.	20.00%	30.00% 3	40.00% 4	0.00%	0.00%	10.00% 1	10
Was successful registering online.	40.00% 4	40.00% 4	10.00% 1	0.00%	0.00%	10.00% 1	10

Q57 What part of the online registration were you most disappointed by?



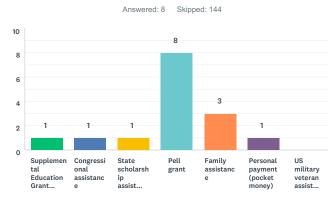
ANSWER	RESPONSES	
Need peri	mission access from advisor in order to register	100.00% 4
Not being	able to pay registration fee online	25.00% 1
Total Res	spondents: 4	
#	OTHER (PLEASE SPECIFY)	DATE
1	All is okay with me.	2/4/2016 2:58 PM
2	none	1/6/2016 3:19 PM
3	I didn't register online. I have never register online.	1/5/2016 5:01 PM

Q58 How can we improve your online registration experience?

Answered: 5 Skipped: 147

#	RESPONSES	DATE
1	We can have a form for the Micronesian student with the school ID ready on it rather than looking for it. Or is it because of the confidentiality?	2/4/2016 2:58 PM
2	During registration day, have more than one Student Services staff work to expedite the process. The line would be backed up on the student services side because only one staff would be there to process the students and would get frustrated and loose professionalism when students complete the signing portion to come back and have their print outs.	1/13/2016 11:05 AM
3	make students feel welcome and comfortable when registeringand smile instead of just looking at me like im dumbsome of them staffs just make me wanna go home and forget about school	1/9/2016 1:17 PM
4	faster internet connection	1/6/2016 3:19 PM
5	I really don't know! I have no experience!	1/5/2016 5:01 PM

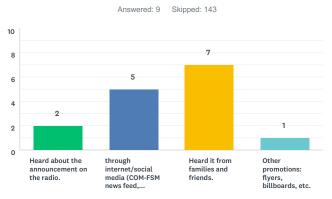
Q59 I am able to finance my fall semester courses (Check all that apply):



ANSWER CHOICES	RESPONSES	
Supplemental Education Grant (SEG)	12.50%	1
Congressional assistance	12.50%	1
State scholarship assistance	12.50%	1
Pell grant	100.00%	8
Family assistance	37.50%	3
Personal payment (pocket money)	12.50%	1
US military veteran assistance	0.00%	0
Total Respondents: 8		

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q60 How did you find out about the registration?



ANSWER CHOICES	RESPONSES	
Heard about the announcement on the radio.	22.22%	2
through internet/social media (COM-FSM news feed, tweeter, Facebook, etc.)	55.56%	5
Heard it from families and friends.	77.78%	7
Other promotions: flyers, billboards, etc.	11.11%	1
Total Respondents: 9		

Q61 Why did you decide to enroll at COM-FSM?

Answered: 5 Skipped: 147

#	RESPONSES	DATE
1	Because I believe that COM-FSM is a good place for me to learn.	2/16/2016 2:07 PM
2	The location is away from town, the staff are qualified teacher having Master degree, and even more, services are great and most of all during summer I can catch the bus.	2/4/2016 3:02 PM
3	In order to have a degree in today's working environment. A good sense of accomplishment to boost confidence and a difference setter in comparing resume.	1/13/2016 11:13 AM
4	i seek knowledge in higher places	1/6/2016 3:21 PM
5	I want to take a few classes here before I transfer somewhere so i could know how life is in college.	1/5/2016 5:02 PM

Q62 2. What are some positive or negative things that you observed about the registration process? Please feel free to comment or make recommendations in this section.

Answered: 8 Skipped: 144

#	RESPONSES	DATE
1	I have no comment.	2/16/2016 2:08 PM
2	It would be nice to have a waiting place for the bus at Pohnpei camp and more security on chewing on campus. Thank you!	2/4/2016 3:14 PM
3	everything is going great.	1/13/2016 5:23 PM
4	Already gave feedback.	1/13/2016 11:14 AM
5	look friendly like u really wanna helpsome of u staffs talk like we are wasting ur time and thats why some students dont feel comfortable coming to ask questions and other stuff	1/9/2016 1:23 PM
6	all is well but rather slow try changing the pace a little but so far so good	1/6/2016 3:21 PM
7	Positively, the registration was okay with me. But sadly, I hated that we had to wait for more than two hours.	1/5/2016 5:04 PM
8	The process was really slow due to the abundance amount of students that came and register. But other than that I did register, Thank you.	1/5/2016 5:00 PM