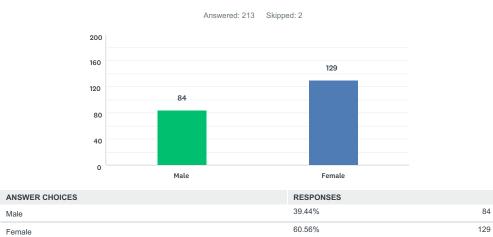
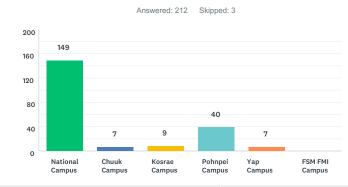
Q1 1. Gender:



213

TOTAL

Q2 2. The campus I am / will be attending is:



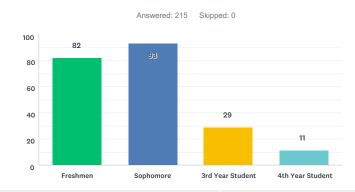
ANSWER CHOICES	RESPONSES	
National Campus	70.28%	149
Chuuk Campus	3.30%	7
Kosrae Campus	4.25%	9
Pohnpei Campus	18.87%	40
Yap Campus	3.30%	7
FSM FMI Campus	0.00%	0
TOTAL		212

Q3 3. Registration Status:



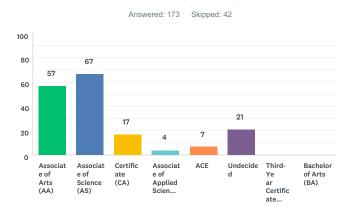
ANSWER CHOICES	RESPONSES	
New	30.05% 64	1
Continuing	58.69% 125	5
Transfer	0.94%	2
Returning	10.33% 22	2
TOTAL	21:	3

Q4 4. Classification:



ANSWER CHOICES	RESPONSES	
Freshmen	38.14%	82
Sophomore	43.26%	93
3rd Year Student	13.49%	29
4th Year Student	5.12%	11
TOTAL		215

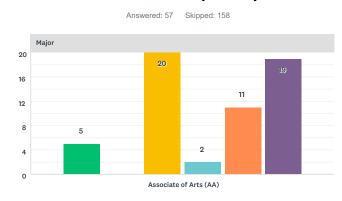
Q5 Please indicate your degree type:



ANSWE	R CHOICES	RESPONSES	
Associate	e of Arts (AA)	32.95%	57
Associate	e of Science (AS)	38.73%	67
Certificat	te (CA)	9.83%	17
Associate	e of Applied Science (AAS)	2.31%	4
ACE		4.05%	7
Undecide	ed	12.14%	21
Third-Yea	ar Certificate (TYC)	0.00%	0
Bachelor	r of Arts (BA)	0.00%	0
TOTAL			173
#	OTHER (UNDECIDED) SPECIFY:	DATE	
1	husiness	8/24/2016 2:11	2 PM

Ħ	OTHER (UNDEGIDED) SPECIFI.	DATE
1	business	8/24/2016 2:12 PM
2	Trial counseling	7/14/2016 3:14 PM
3	Marine Science	7/13/2016 8:53 AM
4	cis	7/6/2016 9:32 AM

Q6 Please indicate your major:

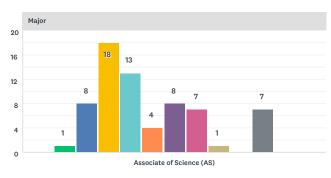




Major							
	AA IN HCOP	AS IN HTM	AA IN LIBERAL ARTS	AA IN LA/HCOP	AA IN MICRONESIAN STUDIES	AA IN PRE-TEACHER PREPARATION	TOTAL
Associate of Arts (AA)	8.77% 5	0.00% 0	35.09% 20	3.51% 2	19.30% 11	33.33% 19	57

Q7 Please indicate you major:

Answered: 67 Skipped: 148

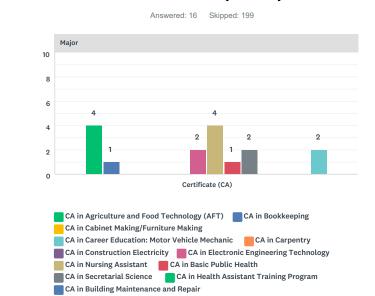


AS in Accounting AS in Ag. & Nat. Res. Management (ANRM) AS in Business Administration AS in Computer Information System AS in HTM AS in Marine Science AS in Nursing AS in Nursing (RN) AS in Nursing (PN) AS in Public Health AS in Teacher Education

Major

	AS IN ACCOUNTING	AS IN AG. & NAT. RES. MANAGEMENT (ANRM)	AS IN BUSINESS ADMINISTRATION	AS IN COMPUTER INFORMATION SYSTEM	AS IN HTM	AS IN MARINE SCIENCE	AS IN NURSING	AS IN NURSING (RN)	AS IN NURSING (PN)	AS IN PUBLIC HEALTH	AS IN TEACH EDUCA
Associate of Science (AS)	1.49% 1	11.94% 8	26.87% 18	19.40% 13	5.97% 4	11.94% 8	10.45% 7	1.49% 1	0.00% 0	10.45% 7	t

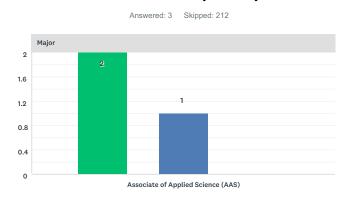
Q8 Please indicate your major:



CA in Refrigerator and Air Conditioning CA in Trial Counselor

Major									
	CA IN AGRICULTURE AND FOOD TECHNOLOGY (AFT)	CA IN BOOKKEEPING	CA IN CABINET MAKING/FURNITURE MAKING	CA IN CAREER EDUCATION: MOTOR VEHICLE MECHANIC	CA IN CARPENTRY	CA IN CONSTRUCTION ELECTRICITY	CA IN ELECTRONIC ENGINEERING TECHNOLOGY	CA IN NURSING ASSISTANT	CA IN BASIC PUBLI HEAL
Certificate (CA)	25.00% 4	6.25% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	12.50% 2	25.00% 4	6.2

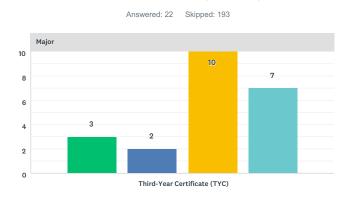
Q9 Please indicate your major:





Major				
	AAS IN BUILDING TECHNOLOGY	AAS IN ELECTRONICS TECHNOLOGY	AAS IN TELECOMMUNICATIONS	TOTAL
Associate of Applied Science (AAS)	66.67% 2	33.33% 1	0.00% 0	3

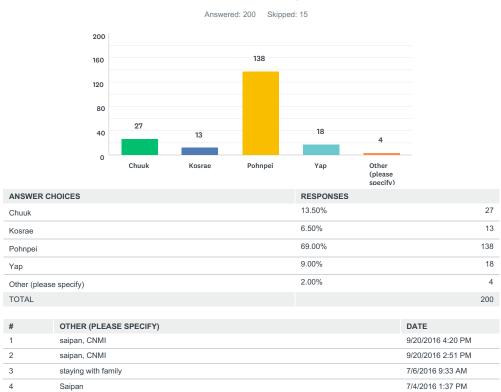
Q10 Please indicate your major:



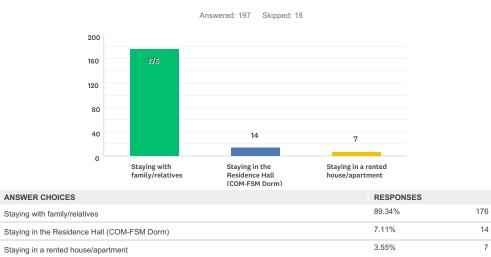
TYC in Accounting	TYC in Public Healt	th
TYC in Teacher Prepa	aration - Elementary	TYC in General Business

Major					
	TYC IN ACCOUNTING	TYC IN PUBLIC HEALTH	TYC IN TEACHER PREPARATION - ELEMENTARY	TYC IN GENERAL BUSINESS	TOTAL
Third-Year Certificate (TYC)	13.64% 3	9.09% 2	45.45% 10	31.82% 7	22

Q11 State of Origin:



Q12 Residential status:



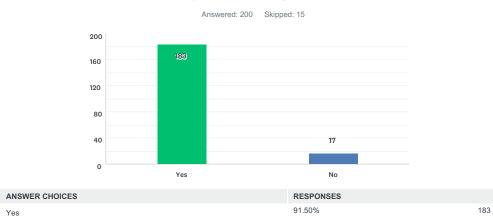
TOTAL

14

7

197

Q13 Were you able to register on-time?



8.50%

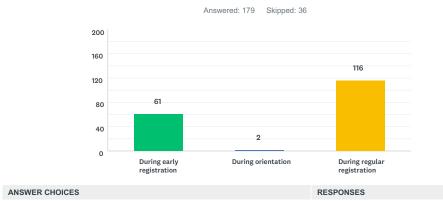
17

200

Yes

No TOTAL

Q14 When did you register for your classes?



ANOMER CHOICES		
During early registration	34.08% 6	1
During orientation	1.12%	2
During regular registration	64.80% 11	6
TOTAL	17	9

Q15 You said "No" to the question "Were you able to register on-time?". Please indicate reason why.



2

2

1

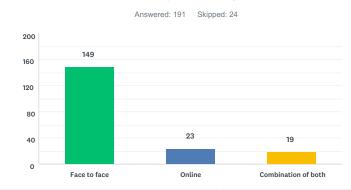
8

1

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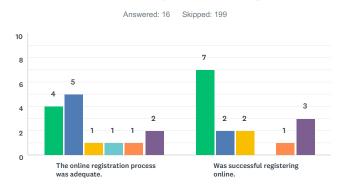
TOTAL		14
#	I WAITED TO REGISTER BECAUSE OF OTHER REASONS (PLEASE SPECIFY)	DATE
1	I am currently in Costa Rice, undertaking a internship for the summer.	7/13/2016 8:54 AM
2	connection is unfriendly	7/5/2016 11:31 AM

Q16 Indicate Type of Registration:



ANSWER CHOICES	RESPONSES	
Face to face	78.01%	149
Online	12.04%	23
Combination of both	9.95%	19
TOTAL		191

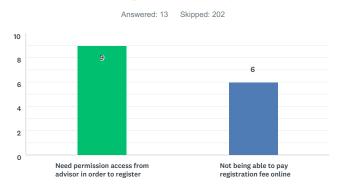
Q17 Please indicate your level of agreement



Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
No Opinion				

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	NO OPINION	TOTAL
The online registration process was adequate.	28.57% 4	35.71% 5	7.14% 1	7.14% 1	7.14% 1	14.29% 2	14
Was successful registering online.	46.67% 7	13.33% 2	13.33% 2	0.00% 0	6.67% 1	20.00% 3	15

Q18 What part of the online registration were you most disappointed by?



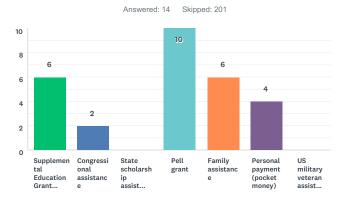
Need permission access from advisor in order to register 69.239	% 9
46 15%	
Not being able to pay registration fee online 46.15%	% 6
Total Respondents: 13	
# OTHER (PLEASE SPECIFY) DA	ATE
1 Classes I needed to take were closed because permission was granted late. 8/	1/2016 2:43 PM
2 not being able to add EN120 (expos) classes 7/-	19/2016 4:49 PM
3 N/A 7/-	12/2016 9:04 AM
4 not able to registered for more than 18 credits 7/5	5/2016 12:39 AM

Q19 How can we improve your online registration experience?

Answered: 5 Skipped: 210

#	RESPONSES	DATE
1	drop the advisor's permission to register and be able to pay online	8/15/2016 11:07 AM
2	Enable EN120 classes for online registration	7/19/2016 4:49 PM
3	NOTHING! EVERYTHING WAS ALL CLEAR AND PERFECT.	7/12/2016 9:04 AM
4	by letting us register online without the approve of our advisors.	7/7/2016 1:48 PM
5	By sending me my id	7/6/2016 9:34 AM

Q20 I am able to finance my fall semester courses (Check all that apply):



ANSWER CHOICES		RESPONSES	
Supplemental Education Grant (SEG)		42.86%	6
Congres	ssional assistance	14.29%	2
State scl	holarship assistance	0.00%	0
Pell gran	nt	71.43%	10
Family a	assistance	42.86%	6
Persona	al payment (pocket money)	28.57%	4
US military veteran assistance		0.00%	0
Total Respondents: 14			
#	OTHER (PLEASE SPECIFY)	DATE	

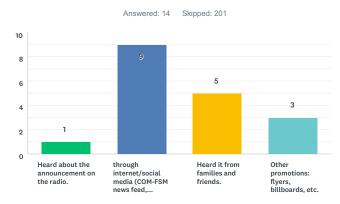
20 / 64

1

none

7/6/2016 9:36 AM

Q21 How did you find out about the registration?



ANSWER CHOICES	RESPONSES	
Heard about the announcement on the radio.	7.14%	1
through internet/social media (COM-FSM news feed, tweeter, Facebook, etc.)	64.29%	9
Heard it from families and friends.	35.71%	5
Other promotions: flyers, billboards, etc.	21.43%	3
Total Respondents: 14		

Q22 Why did you decide to enroll at COM-FSM?

Answered: 7 Skipped: 208

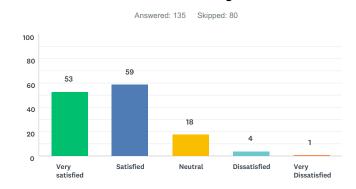
#	RESPONSES	DATE
1	To continue working for my degree	7/19/2016 4:51 PM
2	TO CONTINUED ON MY EDUCATION SO THAT I CAN FIND A JOB IN THE FUTURE.	7/12/2016 9:06 AM
3	Because its close to my house	7/8/2016 11:00 AM
4	so i could finish my classes that are required in my major pass them and get my degree	7/6/2016 12:17 PM
5	Because I heard is help many student finish their school and find a good job	7/6/2016 9:36 AM
6	to continue my education	7/5/2016 11:07 AM
7	I like the campus. it's closer to home. my classes are offered here at the campus.	7/5/2016 12:40 AM

Q23 2. What are some positive or negative things that you observed about the registration process? Please feel free to comment or make recommendations in this section.

Answered: 7 Skipped: 208

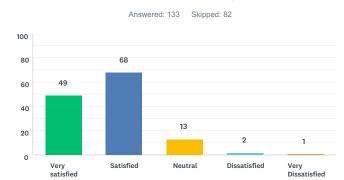
#	RESPONSES	DATE
1	For the positive side, it is tiring to wait for the advisor's permission to register online and go to business office to pay. Just pay online	8/15/2016 11:43 AM
2	I recommend that EN120 (expository writing classes) be enabled for adding online.	7/19/2016 4:52 PM
3	N/A	7/12/2016 9:06 AM
4	Some positive things i see is that it is fast and easy.	7/11/2016 9:27 AM
5	Its excited	7/8/2016 11:01 AM
6	Nothing for me everything that I went through is fine	7/6/2016 9:36 AM
7	everything is fine to me.	7/5/2016 12:41 AM

Q24 1. Hours set for registration.



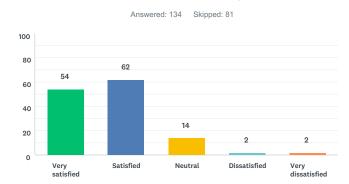
ANSWER CHOICES	RESPONSES	
Very satisfied	39.26%	53
Satisfied	43.70%	59
Neutral	13.33%	18
Dissatisfied	2.96%	4
Very Dissatisfied	0.74%	1
TOTAL		135

Q25 2. Forms used for registration



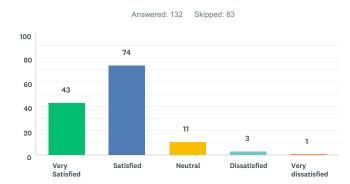
ANSWER CHOICES	RESPONSES	
Very satisfied	36.84%	49
Satisfied	51.13%	68
Neutral	9.77%	13
Dissatisfied	1.50%	2
Very Dissatisfied	0.75%	1
TOTAL		133

Q26 3. Location used for registration.



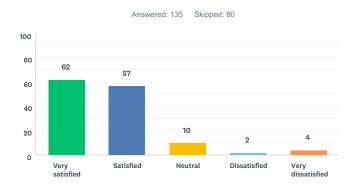
ANSWER CHOICES	RESPONSES	
Very satisfied	40.30%	54
Satisfied	46.27%	62
Neutral	10.45%	14
Dissatisfied	1.49%	2
Very dissatisfied	1.49%	2
TOTAL		134

Q27 4. Lay-out used for registration.



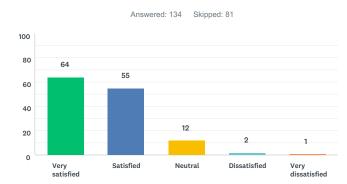
ANSWER CHOICES	RESPONSES	
Very Satisfied	32.58%	43
Satisfied	56.06%	74
Neutral	8.33%	11
Dissatisfied	2.27%	3
Very dissatisfied	0.76%	1
TOTAL		132

Q28 5. Helpfulness of Admission & Records staff



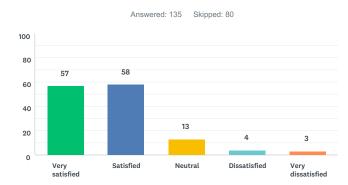
ANSWER CHOICES	RESPONSES	
Very satisfied	45.93%	62
Satisfied	42.22%	57
Neutral	7.41%	10
Dissatisfied	1.48%	2
Very dissatisfied	2.96%	4
TOTAL		135

Q29 6. Helpfulness of Financial Aid Office Staff



ANSWER CHOICES	RESPONSES	
Very satisfied	47.76%	64
Satisfied	41.04%	55
Neutral	8.96%	12
Dissatisfied	1.49%	2
Very dissatisfied	0.75%	1
TOTAL		134

Q30 7. Helpfulness of Business Office Staff



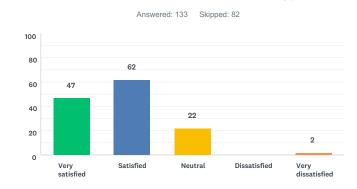
ANSWER CHOICES	RESPONSES	
Very satisfied	42.22%	57
Satisfied	42.96%	58
Neutral	9.63%	13
Dissatisfied	2.96%	4
Very dissatisfied	2.22%	3
TOTAL		135

Q31 8. Helpfulness of Peer Coaches



ANSWER CHOICES	RESPONSES	
Very satisfied	36.36%	48
Satisfied	40.91%	54
Neutral	19.70%	26
Dissatisfied	1.52%	2
Very dissatisfied	1.52%	2
TOTAL		132

Q32 9. Helpfulness of Information Technology Office staff



ANSWER CHOICES	RESPONSES	
Very satisfied	35.34%	47
Satisfied	46.62%	62
Neutral	16.54%	22
Dissatisfied	0.00%	0
Very dissatisfied	1.50%	2
TOTAL		133

Q33 10. Academic advising at the registration site



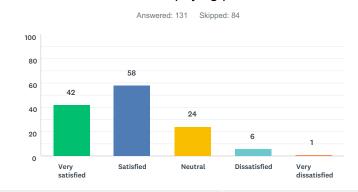
ANSWER CHOICES	RESPONSES	
Very satisfied	41.35%	55
Satisfied	39.85%	53
Neutral	13.53%	18
Dissatisfied	3.76%	5
Very dissatisfied	1.50%	2
TOTAL		133

Q34 11. Availability of courses for my program



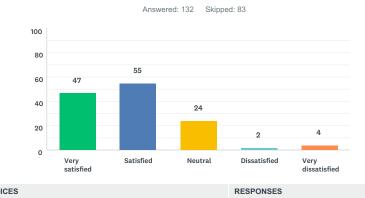
ANSWER CHOICES	RESPONSES	
Very satisfied	33.58%	15
Satisfied	42.54%	57
Neutral	14.93% 2	20
Dissatisfied	3.73%	5
Very dissatisfied	5.22%	7
TOTAL	13	34

Q35 12. Bill paying process



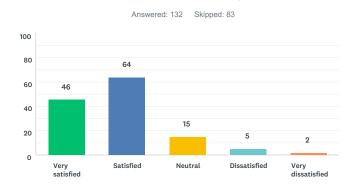
ANSWER CHOICES	RESPONSES	
Very satisfied	32.06%	42
Satisfied	44.27%	58
Neutral	18.32%	24
Dissatisfied	4.58%	6
Very dissatisfied	0.76%	1
TOTAL		131

Q36 13. TIME involved in completing registration process



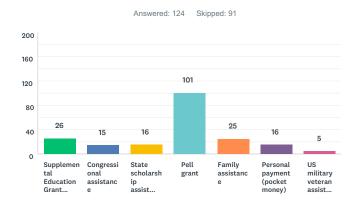
ANSWER CHOICES	RESPONSES	
Very satisfied	35.61%	47
Satisfied	41.67%	55
Neutral	18.18%	24
Dissatisfied	1.52%	2
Very dissatisfied	3.03%	4
TOTAL		132

Q37 14. Overall satisfaction with registration process



ANSWER CHOICES	RESPONSES	
Very satisfied	34.85%	46
Satisfied	48.48%	64
Neutral	11.36%	15
Dissatisfied	3.79%	5
Very dissatisfied	1.52%	2
TOTAL		132

Q38 I am able to finance my fall semester courses (Check all that apply):



ANSWER CI	HOICES	RESPONSES	
Supplementa	al Education Grant (SEG)	20.97%	26
Congression	al assistance	12.10%	15
State scholar	rship assistance	12.90%	16
Pell grant		81.45%	101
Family assist	ance	20.16%	25
Personal pay	rment (pocket money)	12.90%	16
US military v	eteran assistance	4.03%	5
Total Respor	ndents: 124		
#	OTHER (PLEASE SPECIFY)	DATE	

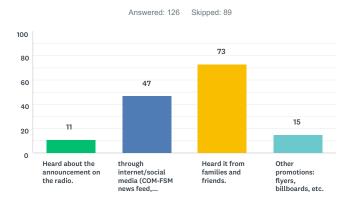
8/25/2016 11:01 PM

#	
1	

OTHER (PLEASE SPECIFY) FAFSA

38 / 64

Q39 How did you find out about the registration?



ANSWER CHOICES	RESPONSES	
Heard about the announcement on the radio.	8.73% 1	1
through internet/social media (COM-FSM news feed, tweeter, Facebook, etc.)	37.30% 4	17
Heard it from families and friends.	57.94% 7	73
Other promotions: flyers, billboards, etc.	11.90% 1	15
Total Respondents: 126		

Q40 Why did you decide to enroll at COM-FSM?

Answered: 85 Skipped: 130

#	RESPONSES	DATE
1	because	9/27/2016 9:55 AM
2	2016	9/26/2016 3:51 PM
3	Because its easy for me to attend	9/22/2016 2:58 PM
4	Easy for me to attend	9/21/2016 8:13 PM
5	Because I like to come school every day.	9/21/2016 4:33 PM
6	Need to pursue a degree in medicine, but I'm taking this as one of the steps towards that goal.	9/21/2016 1:54 PM
7	Because it's near home.	9/21/2016 1:49 PM
8	So that I can get a degree and further my education in the states	9/21/2016 1:45 PM
9	So I can learn more about the things that I haven't learn about.	9/21/2016 1:41 PM
10	To get my degree	9/21/2016 1:38 PM
11	To get a degree	9/21/2016 1:35 PM
12	because I like College of Micronesia	9/21/2016 1:32 PM
13	So I can finish my education	9/21/2016 1:30 PM
14	to continue my education to the next level	9/21/2016 1:24 PM
15	- This college is in Pohnpei, which is where I live and is near me so I have to enroll here.	9/21/2016 1:17 PM
16	To complete my 3rd year certificate.	9/21/2016 1:05 PM
17	To get a feeling of how a college life would be like before I get to go or plan to attend other universities or colleges	9/21/2016 11:07 AM
18	to graduate	9/20/2016 4:58 PM
19	an opportunity for education that is at home and is aware of local cultural values.	9/20/2016 4:57 PM
20	i am a pohnpeian and it is not so complicated like the other colleges.	9/20/2016 4:55 PM
21	i expect to learn more and be able to make new good decisions.	9/20/2016 4:53 PM
22	because i know that this college can help me reach my goals.	9/20/2016 4:52 PM
23	to complete this program.	9/20/2016 4:50 PM
24	need to go back to school.	9/20/2016 4:48 PM
25	because i started here and i want to finish here.	9/20/2016 4:46 PM
26	because i started here and i want to finish here.	9/20/2016 4:43 PM
27	its the only college in Micronesia.	9/20/2016 4:40 PM
28	its the only college in Micronesia	9/20/2016 4:36 PM
29	Because i want to gain more knowledge for me to reach my dreams of having a good job in the future.	9/20/2016 4:35 PM
30	To complete my education , improve my knowledge and find better job.	9/20/2016 4:33 PM
31	I want to expand my knowledge of learning.	9/20/2016 4:30 PM
32	To help me in regarding to my gifted talent and mainly to graduate and help my family.	9/20/2016 4:28 PM
33	To further my education at any university after completing 2 years here at comfsm.	9/20/2016 4:25 PM
34	To further pursue the continuous requirements for my future goal ! Be able to apply for jobs with knowledge necessary.	9/20/2016 4:22 PM
35	to help me go abroad.	9/20/2016 4:19 PM
36	To complete my PA Degree	9/20/2016 4:12 PM
37	To enhance and improve my learning skills in teaching students in both elementary and secondary.	9/20/2016 4:11 PM
38	To finish my goal and look for a job to help my family.	9/20/2016 4:04 PM
39	Because I was born and raised on Pohnpei, and have to finish then enroll scholarships.	9/20/2016 3:59 PM
40	Because I want to fulfill my education.	9/20/2016 3:52 PM
41	To move on with my education.	9/20/2016 3:50 PM
42	I am Micronesian.	9/20/2016 3:48 PM
43	Well COM-National is my first college to attend before i go somewhere else.	9/20/2016 3:37 PM
44	COM-FSM is the first college in the FSM and i wanted to first learn and experience college life in the FSM before going out to other colleges outside the FSM.	9/20/2016 3:32 PM
45	To continue pursuing my studies at this cite where is much closer to home and everything else seems fine too.	9/20/2016 3:27 PM
46	To further my education.	9/20/2016 3:22 PM
47	Close proximity	9/20/2016 3:11 PM
48	Because it has been always been my dream to be here at the college of Micronesia and it is the best choice for me now.	9/20/2016 3:09 PM
49	To be able to achieve my goals without having to leave my families behind. COM is easy access to.	9/20/2016 3:07 PM
50	To experience how college feels like.	9/20/2016 3:05 PM

52I believe all of us would say that to enroll at the college of Micronesia is because we want to further more of our education.9/20/20153To enhance my knowledge and get the necessary skills for the things beyond education.9/20/20154Because i wanted to try it out.9/20/20155Because it's where I'm close to.9/20/20156I heard about the Marine Science Program.9/20/20157its all good.9/20/20158its closer to home9/20/201	 16 3:02 PM 16 3:00 PM 16 2:56 PM 16 2:52 PM 16 2:47 PM 16 2:45 PM 16 2:41 PM 16 2:38 PM
more of our education.53To enhance my knowledge and get the necessary skills for the things beyond education.9/20/20154Because i wanted to try it out.9/20/20155Because it's where I'm close to.9/20/20156I heard about the Marine Science Program.9/20/20157its all good.9/20/20158its closer to home9/20/201	16 2:56 PM 16 2:52 PM 16 2:47 PM 16 2:45 PM 16 2:41 PM
54 Because i wanted to try it out. 9/20/201 55 Because it's where I'm close to. 9/20/201 56 I heard about the Marine Science Program. 9/20/201 57 its all good. 9/20/201 58 its closer to home 9/20/201	16 2:52 PM 16 2:47 PM 16 2:45 PM 16 2:41 PM
55 Because it's where I'm close to. 9/20/201 56 I heard about the Marine Science Program. 9/20/201 57 its all good. 9/20/201 58 its closer to home 9/20/201	16 2:47 PM 16 2:45 PM 16 2:41 PM
56I heard about the Marine Science Program.9/20/20157its all good.9/20/20158its closer to home9/20/201	16 2:45 PM 16 2:41 PM
57 its all good. 9/20/201 58 its closer to home 9/20/201	l6 2:41 PM
58 its closer to home 9/20/201	
	6 2:38 PM
59 to further my education 9/20/201	
	l6 2:29 PM
60 Because I want to learn inherit my brain. 9/20/201	l6 2:27 PM
61 This is where i will start my trail and so on. 9/20/201	l6 2:24 PM
62 To continue my education. 9/20/201	l6 2:16 PM
63 i decide to enroll about college is to help my family. 9/20/201	l6 2:11 PM
64 Because I havee no where esle to go. 9/20/201	l6 2:01 PM
65 Because It is more cheeper, and it is not far from home, and i wanted to accomplish my education 9/8/2016 at college of micronesia, chuuk campus.	3:44 PM
66 by working hard 9/7/2016	6 11:23 PM
67 so that I can graduate and get a degree, so that I can help my family one day. 9/2/2016	6 9:58 AM
68 to earn my BA 9/1/2016	6 1:42 AM
69 To prepare me to go off island. 8/25/201	l6 11:01 PM
70 to help my family 8/24/201	16 2:20 PM
71 Its the only college in Pohnpei. Better than nothing. 8/18/201	16 9:04 PM
72 because i wanted to start here 8/17/201	16 10:56 AM
73 to learn more and try to pass all the classes and graduate 8/17/201	16 10:26 AM
74 To Finished up my credits as a Teacher prep 8/10/201	16 10:59 PM
75 I am not ready to leave my family, I am still learning to be an independent person. Also to utilize 8/2/2016 the dependent's benefits.	6 10:30 PM
76 because I wanted to further my education and by starting from here will be easy for me to finish early then continue on when I go to the other states or the mainland. And I want to attend the Yap Campus for I am more familiar with people here than those I will meet out there.	l6 4:14 PM
77 i decide to enroll at COM-FSM to further my knowledge and accomplishing my goal. 7/26/201	l6 1:49 PM
78 it is very convenient in these ways, the atmosphere at the campus, the surroundings were excellent, fit for such a good study climate. 7/12/201	16 11:07 AM
79 Because it's the only college here on my homeland and it is a great college. 7/8/2016	3:36 PM
80 In order for me to achieve my main goal of studying abroad, it's better to start off studying and 7/6/2016 knowing how to deal with college life, what I can do to prepare me for the next step	6 11:52 PM
81 because i want to learn and complete my major 7/6/2016	6 4:09 PM
82 Because it is closer to home. 7/4/2016	6 4:02 PM
83 less expense 7/4/2016	6 12:58 PM
84 I need to get my Bachelors here and it is more convenient for me as an FSM citizen. 7/4/2016	6 11:13 AM
85 Because the courses here and the activities seems more fun and interesting than any other 7/4/2016 camps. 7/4/2016	6 10:08 AM

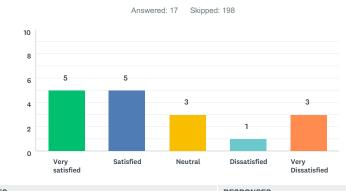
Q41 2. What are some positive or negative things that you observed about the registration process? Please feel free to comment or make recommendations in this section.

Answered: 72 Skipped: 143

	R50R0W050	DATE
#	RESPONSES	DATE
1	For me I think that everything are understood	9/27/2016 9:52 AM
2	Not organize well.	9/26/2016 3:52 PM
3	overall old records at COMFSM CENTRAL WERE NOT UPDATED for COMFSM Kosrae Campus	9/26/2016 2:34 PM
4	Everything is fine	9/22/2016 2:59 PM
5	Every thing in registration is fine	9/21/2016 8:15 PM
6	Nothing at all.	9/21/2016 4:33 PM
7	Better and better.	9/21/2016 1:54 PM
8	I'm not pretty much aware of all of it.	9/21/2016 1:49 PM
9	none	9/21/2016 1:45 PM
10	The instructors gives out better progress. They help the students very well.	9/21/2016 1:42 PM
11	positive- fast process negative- no instructors	9/21/2016 1:35 PM
12	none	9/21/2016 1:30 PM
13	- Nothing, everything went great as I imagined.	9/21/2016 1:18 PM
14	I am satisfied with everything.	9/21/2016 1:06 PM
15	OKwell I've discovered that my choice of learning how a college life here in Kosrae Campus is a good choice because I've learned ALOT from the staffs of COM about several things mosty about college and I would like to thank them for all the informationsAlso I'd like to learn some more if they don't mind	9/21/2016 11:12 AM
16	all good.	9/20/2016 4:57 PM
17	everything seems quite well.	9/20/2016 4:54 PM
18	not very satisfied with all help but all are okay.	9/20/2016 4:50 PM
19	no complaints.	9/20/2016 4:48 PM
20	using time is essential.	9/20/2016 4:46 PM
21	no negative thought, the registration process went all good.	9/20/2016 4:41 PM
22	None !	9/20/2016 4:35 PM
23	Too slow.	9/20/2016 4:33 PM
24	positive: everyone had their chance to register. Negative: Registration was too slow.	9/20/2016 4:31 PM
25	the registration process went very well.	9/20/2016 4:28 PM
26	it was quiet, no rushing but most of all i missed out classes i wanted to enroll in.	9/20/2016 4:26 PM
27	In the stop of selecting classes they could have had more qualified staffs help out to fasten the process !!!	9/20/2016 4:23 PM
28	I hate walking all the way down here at the gym.	9/20/2016 4:19 PM
29	very good, excellent !!	9/20/2016 4:11 PM
30	The reason why i decide to enroll at the College of Micronesia-FSM is because i want study and finish what i was working for and major.	9/20/2016 4:09 PM
31	Awesome.	9/20/2016 3:59 PM
32	None.	9/20/2016 3:52 PM
33	Registration at Gym is better !	9/20/2016 3:37 PM
34	Need improvements with the registrants. They should be fast and the advisors should always be there when the students need their signature and advices.	9/20/2016 3:34 PM
35	The positive thing is the registration is easy as i thought. The negative thing is that i think their questions are little hard to answer.	9/20/2016 3:03 PM
36	i feel excited and boring at the same time.	9/20/2016 3:00 PM
37	Good Service, there are snacks, smooth process	9/20/2016 2:57 PM
38	I feel that this registration process went pretty smooth and positive.	9/20/2016 2:53 PM
	Everything was cool.	9/20/2016 2:47 PM
39		
39 40	Nothing	9/20/2016 2:42 PM
	Nothing it's all good	9/20/2016 2:42 PM 9/20/2016 2:38 PM
40		
40 41	it's all good	9/20/2016 2:38 PM
40 41 42	it's all good nothing	9/20/2016 2:38 PM 9/20/2016 2:29 PM
40 41 42 43	it's all good nothing nothing. everything was good.	9/20/2016 2:38 PM 9/20/2016 2:29 PM 9/20/2016 2:27 PM

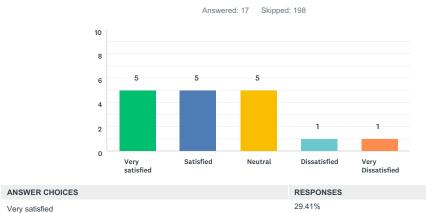
47	it was good, when there are may people from each department present to assist. still the line was long and we still need enough people to help sometimes in one place is fast and others the line become long and we need to wait. students need to learn how to select their course before the registration so they won't make us wait. also need to learn how to resiter online so it will make things easier. thank you.	9/1/2016 1:49 AM
48	Over all, the registration process was good but it could have been better.	8/28/2016 9:02 PM
49	It was okay. There are certain times it was delaying.	8/25/2016 11:02 PM
50	the registration is better for me because i knew some of the staff in comfsm pohnpei campusthat all	8/24/2016 2:22 PM
51	nothing	8/22/2016 3:22 PM
52	All good.	8/18/2016 9:04 PM
53	admission office too small. please move to the gym or in a bigger building. there was only one person that was helping	8/17/2016 10:58 AM
54	good	8/17/2016 10:27 AM
55	Starting time is little bit late, but overall, everything is good	8/10/2016 11:00 PM
56	Everything went well, except business office folks need to improve their customer service, especially to new students like me.	8/2/2016 10:34 PM
57	The positive things that I observe about registration here is that the staff members are helpful and they do their best on helping the students to register early. And the negative about it is that they are low on the number of staff members and it takes a little bit longer to finish. The time of register starts at nine o'clock but when we came, there is no one there to help with the other staffs and the clock is past nine already.	7/29/2016 4:20 PM
58	everything is fine, i like the way they speak and understand them very well.	7/26/2016 1:50 PM
59	pls extend a walkway with roofing from the dormitories both males and females to the cafeteria so we do not get wet during registration and regular class time and also from the dormitories to the gym and the IT and music room as well please do put working wall clock in each classroom.	7/18/2016 4:06 PM
60	The registration process was a huge success and I appreciate all the hard workings that the staffs did to the students.	7/14/2016 4:26 PM
61	students should only pay things they take part in especially activity fees	7/13/2016 2:42 PM
62	our financial aid officer wasn't there when we needed her the most, my counselor or adviser also wasn't there to assist myselfdue to these peoples' lack, I ended up not having work study during the entire term (summer 2016).	7/12/2016 11:12 AM
63	Well, everything about the registration is good. I have no negative comments on it for i completed it and that's all that matter.	7/8/2016 3:36 PM
64	it goes fair and square	7/7/2016 3:31 PM
65	Well, As I've been here at PNI Campus in one year. And the thing or person that make me feel uncomfortable during the registration was/is Rita Inga or the ladyBecause she's so slow in doing the Activation or whateverand also not in the good mood for some studentsSome students said that she do things to the studentsUNFAIR!!! She eagerly help her relatives or the people from her community firstI don't like this kind of personality thing for everyone is doing their best so please Let's build this out	7/7/2016 9:57 AM
66	I never encounter anything negative. It's good that I've done with it and now eager for the start of fall	7/6/2016 11:55 PM
67	There is none that I have found negative during the registration.	7/6/2016 4:46 PM
68	no comment	7/6/2016 4:09 PM
69	poor customer service.	7/5/2016 12:14 PM
70	none	7/4/2016 4:03 PM
71	It was helpful.	7/4/2016 11:13 AM
72	I think there are none positive and negative things that i have observed because i just want to learn.	7/4/2016 10:09 AM

Q42 1. Hours set for registration.



Very satisfied29.41%5Satisfied29.41%5Neutral17.65%3Dissatisfied5.88%1Very Dissatisfied17.65%3TOTAL17.65%17	ANSWER CHOICES	RESPONSES	
Neutral17.65%3Dissatisfied5.88%1Very Dissatisfied17.65%3	Very satisfied	29.41%	5
Dissatisfied 5.88% 1 Very Dissatisfied 17.65% 3	Satisfied	29.41%	5
Very Dissatisfied 17.65% 3	Neutral	17.65%	3
Very Dissaustieu	Dissatisfied	5.88%	1
17	Very Dissatisfied	17.65%	3
IUTAL	TOTAL		17

Q43 2. Forms used for registration



Very satisfied	29.41%	5
Satisfied	29.41%	5
Neutral	29.41%	5
Dissatisfied	5.88%	1
Very Dissatisfied	5.88%	1
TOTAL		17

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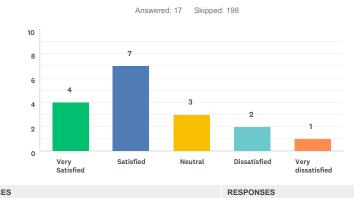
Q44 3. Location used for registration.



Satisfied	23.53%	4
Neutral	29.41%	5
Dissatisfied	17.65%	3
Very dissatisfied	5.88%	1
TOTAL		17

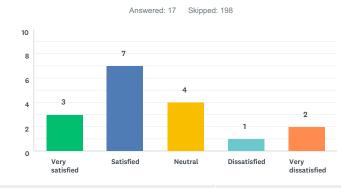
4

Q45 4. Lay-out used for registration.



ANSWER CHOICES	RESPONSES	
Very Satisfied	23.53%	4
Satisfied	41.18%	7
Neutral	17.65%	3
Dissatisfied	11.76%	2
Very dissatisfied	5.88%	1
TOTAL		17

Q46 5. Helpfulness of Admission & Records staff



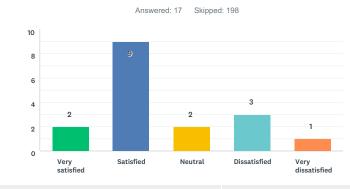
ANSWER CHOICES	RESPONSES	
Very satisfied	17.65%	3
Satisfied	41.18%	7
Neutral	23.53%	4
Dissatisfied	5.88%	1
Very dissatisfied	11.76%	2
TOTAL		17

Q47 6. Helpfulness of Financial Aid Office Staff



ANSWER CHOICES	RESPONSES	
Very satisfied	35.29%	6
Satisfied	47.06%	8
Neutral	5.88%	1
Dissatisfied	5.88%	1
Very dissatisfied	5.88%	1
TOTAL		17

Q48 7. Helpfulness of Business Office Staff



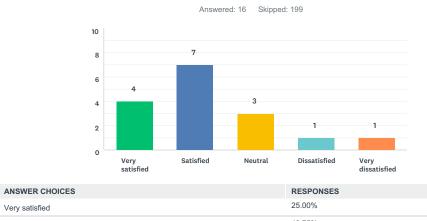
ANSWER CHOICES	RESPONSES	
Very satisfied	11.76%	2
Satisfied	52.94%	9
Neutral	11.76%	2
Dissatisfied	17.65%	3
Very dissatisfied	5.88%	1
TOTAL		17

Q49 8. Helpfulness of Peer Coaches



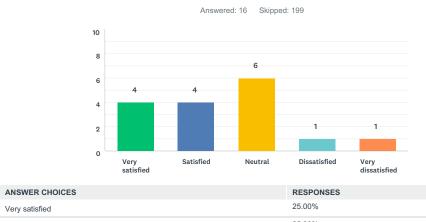
Very satisfied	12.50%	2
Satisfied	43.75%	7
Neutral	31.25%	5
Dissatisfied	6.25%	1
Very dissatisfied	6.25%	1
TOTAL		16

Q50 9. Helpfulness of Information Technology Office staff



Very satisfied	25.00%	4
Satisfied	43.75%	7
Neutral	18.75%	3
Dissatisfied	6.25%	1
Very dissatisfied	6.25%	1
TOTAL		16

Q51 10. Academic advising at the registration site

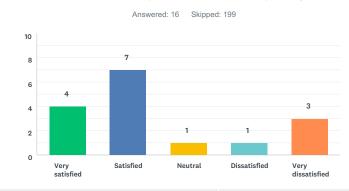


Satisfied	25.00%	4
Neutral	37.50%	6
Dissatisfied	6.25%	1
Very dissatisfied	6.25%	1
TOTAL		16

Very satisfied

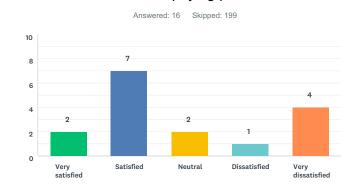
4

Q52 11. Availability of courses for my program



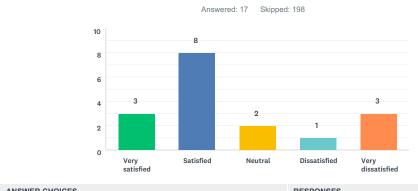
ANSWER CHOICES	RESPONSES	
Very satisfied	25.00%	4
Satisfied	43.75%	7
Neutral	6.25%	1
Dissatisfied	6.25%	1
Very dissatisfied	18.75%	3
TOTAL		16

Q53 12. Bill paying process



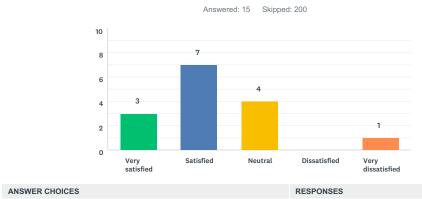
ANSWER CHOICES	RESPONSES	
Very satisfied	12.50%	2
Satisfied	43.75%	7
Neutral	12.50%	2
Dissatisfied	6.25%	1
Very dissatisfied	25.00%	4
TOTAL		16

Q54 13. TIME involved in completing registration process



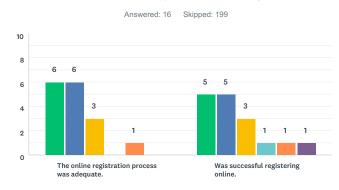
ANSWER CHOICES	RESPONSES	
Very satisfied	17.65%	3
Satisfied	47.06%	8
Neutral	11.76%	2
Dissatisfied	5.88%	1
Very dissatisfied	17.65%	3
TOTAL		17

Q55 14. Overall satisfaction with registration process



ANSWER CHOICES	RESPONSES	
Very satisfied	20.00%	3
Satisfied	46.67%	7
Neutral	26.67%	4
Dissatisfied	0.00%	0
Very dissatisfied	6.67%	1
TOTAL		15

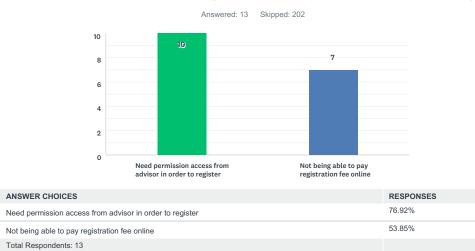
Q56 Please indicate your level of agreement



Strongly Agree Agree Neutral Disagree Strongly Disagree

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	NO OPINION	TOTAL
The online registration process was adequate.	37.50% 6	37.50% 6	18.75% 3	0.00% 0	6.25% 1	0.00% 0	16
Was successful registering online.	31.25% 5	31.25% 5	18.75% 3	6.25% 1	6.25% 1	6.25% 1	16

Q57 What part of the online registration were you most disappointed by?



10

7

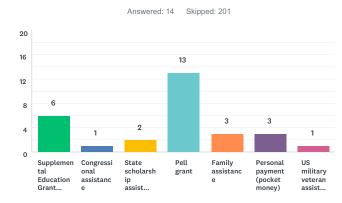
#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q58 How can we improve your online registration experience?

Answered: 8 Skipped: 207

#	RESPONSES	DATE
1	by providing online payments for the website and make it possible for students to pay registration fee online simply by log in using their comfsm account.	9/26/2016 6:55 PM
2	Just to tell me how to use it	8/15/2016 2:10 PM
3	making the network fully accessablethankx	8/15/2016 10:04 AM
4	make it more useful by paying online	7/7/2016 9:17 AM
5	none	7/5/2016 3:11 PM
6	Let students advice for him or herself for registration	7/5/2016 2:47 PM
7	by trying to fulfill the dissatisfaction of the surveys	7/5/2016 12:31 PM
8	It takes time to register online when advisor is not available. Have to have plan B. And accept bank card to be used when registering on line.	7/4/2016 6:43 PM

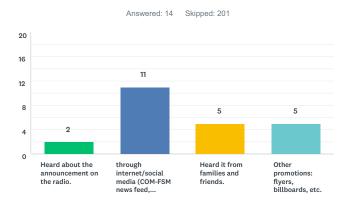
Q59 I am able to finance my fall semester courses (Check all that apply):



ANSWER CHOICES		RESPONSES	
Suppleme	ental Education Grant (SEG)	42.86%	6
Congressi	ional assistance	7.14%	1
State scholarship assistance		14.29%	2
Pell grant		92.86%	13
Family assistance		21.43%	3
Personal payment (pocket money)		21.43%	3
US military veteran assistance		7.14%	1
Total Resp	pondents: 14		
#	OTHER (PLEASE SPECIFY)	DATE	
	There are no responses.		

61 / 64

Q60 How did you find out about the registration?



ANSWER CHOICES	RESPONSES	
Heard about the announcement on the radio.	14.29%	2
through internet/social media (COM-FSM news feed, tweeter, Facebook, etc.)	78.57%	11
Heard it from families and friends.	35.71%	5
Other promotions: flyers, billboards, etc.	35.71%	5
Total Respondents: 14		

Q61 Why did you decide to enroll at COM-FSM?

Answered: 6 Skipped: 209

#	RESPONSES	DATE
1	Because I love the learning environment, and everything. It's been a productive college with so many fields to pick and study for. I just love how the college plays its roles.	9/26/2016 6:59 PM
2	because this college is close and i cant afford UOG	8/15/2016 10:05 AM
3	So I can further more and gain more knowledge	7/5/2016 3:13 PM
4	To give COMFSM a chance to become a better College.	7/5/2016 12:32 PM
5	The only available college on island-no choice.	7/4/2016 6:45 PM
6	because this the only college that is available in Pohnpei state	7/4/2016 3:43 PM

Q62 2. What are some positive or negative things that you observed about the registration process? Please feel free to comment or make recommendations in this section.

Answered: 8 Skipped: 207

#	RESPONSES	DATE
1	There's only one little big problem and it is the waiting line, the process takes up so much time, that is why I recommend online process. Thank You. By. Gister Edmond	9/26/2016 7:02 PM
2	every one was trying their best to communicate	8/15/2016 10:06 AM
3	the line is always long and there are a lot of students waiting online It is best if the online registration can be paid online too like "billing".	7/7/2016 9:19 AM
4	none	7/5/2016 3:13 PM
5	I thought the registration was a course selection, and that's one positive thing about the registration. Negative things, well I think my survey speaks for itself.	7/5/2016 12:35 PM
6	Staff must be friendly, not making face or use strong words when students make mistakes on the registration form. Do Not Make the students embarrassed!	7/4/2016 6:48 PM
7	negative: the line is really long that we have to wait for like 2 to 3 minutesto be register	7/4/2016 3:45 PM
8	no comment	7/4/2016 1:35 PM