

FY13 Third Quarter Performance Report

(April - June 2013)

College of Micronesia – FSM - Performance reporting form

Department/Division/Campus:	IEQA	Period:	April 1 st - June 30 th , 2013
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Strategic goal 4: Foster effective communication

Objectives	Accomplishments	Comments/additional detail
4A: Enhance communications pathways	<p>VPIEQA Coordinated Training and Consulting Sessions with Sandy Pond Associate, David Adams, to strategize towards delivery on the Communications Policy objectives for 2014:</p> <p>http://www.comfsm.fm/accreditation/2013/midterm-report/Communications_Policy_06FEB13.pdf</p> <p>The following outcomes were established for work to commence July 2013 and end October 2013:</p> <p><i>Communications Working Group Outcomes</i></p> <ul style="list-style-type: none"> ● <i>Review the elements of the new Communications Policy and determine the issues involved and time needed for implementation of 2014 goals.</i> ● <i>Complete and review the Communications Products Inventory and recommend strategies to improve efficiency.</i> ● <i>Define the characteristics of “purposeful dialogue” and “civil discourse” as they apply to</i> <ul style="list-style-type: none"> ○ <i>Internal communication;</i> ○ <i>External communication;</i> ○ <i>Communication infrastructure;</i> ○ <i>Communication management.</i> <p><i>These characteristics should account for challenges and issues specific to COM-FSM.</i></p> <ul style="list-style-type: none"> ● <i>Define the characteristics of 360° communication as they apply to program reviews and assessments, policies and procedures, governance actions, etc.</i> 	

	<ul style="list-style-type: none"> • <i>Review the results of the faculty, staff and publications standards/calendar groups meetings and make appropriate recommendations to EC.</i> • <i>Define appropriate methods and responsibility for assessing and reporting the effectiveness of the Communications Policy.</i> • <i>Review draft of Communications Protocols.</i> 	
<p>4B: Provide communications infrastructure to support communication pathways</p>	<p>IRPO Data and Reporting Quarterly Report</p> <ul style="list-style-type: none"> • FY2013 2nd Quarterly Performance Reports prepared, and submitted the approved report to FSM President’s Office and SBOC Office on Thursday, April 18, 2013. Reports are published on the IRPO website. <p>Data Files</p> <ul style="list-style-type: none"> • Initial Data prepared and placed on college website and transmitted to appropriate staff and committees(April - June) <ul style="list-style-type: none"> ○ Semester Summary Data Reports ○ Trend Data ○ Factbook and Factsheets ○ Semester Data Files ○ Survey Data Reports ○ Spring 2013 Data Summary Report FINAL ○ Spring Semester Trends Summary ○ Credits Averages by Major ○ Credits Averages by Institution and Campuses ○ 2012.3 Enrollment Data ○ Graduation Rates Trend ○ Completion Rates ○ Retention 	

Highlights posted on college website: <http://www.comfsm.fm/?q=irpo>

IRPO Website

- IPRO restructured and updated its website which is now operating. IRPO staff worked with COM-FSM Webmaster, Mr. Shaun Suliol, in upgrading and populating the IRPO website to a newer, friendlier version. The IRPO website is still under development and changes will occur on a daily basis until further notice. To visit our office website, go to:
<http://www.comfsm.fm/?q=irpo>

Accreditation

- Meeting with the ACCJC Team meanwhile providing data to show evidence. All data provided can be found at our office website:
<http://www.comfsm.fm/?q=irpo>

IT Quarterly Summary:

SIS Developments

The progress on work towards the goals of COM-FSM SIS current modification phase of the working database referred to as phase III contract is complete. The ability to accept credit card payments is unresolved and we had to move ahead without the capability. As mentioned in the accreditation report, the SIS is a step in the right direction and has allowed for many positives for COM-FSM, but encourage us to continue the efforts. The Developer visited onsite in May of 2013 and implemented major changes in software to the base Database code for the SIS.

As per the terms of the contract no. ct11-0459/enc11.0401 and as specified in the details of the SIS phase III contract, the following is an update of work completed:

- The Migration of the MySQL database server to new faster hardware is now 100% complete. The previous system has been switched off; the full migration was a big task and was successful.
- Campus-managed announcement and news items for display in the COM-FSM myShark portal and other locations such as the COM-FSM web site and information panels is progressing on schedule. 100% complete
- Online Registration will be offered this coming fall semester, but without online payment capability.
- E-Mail distribution by campus or other grouping work is 100% complete - to be used for sending emergency notices or other high-priority messages, IT is setting it up.
- Course schedule planning and projection is complete.
- Wait-listing capabilities are complete but awaiting implementation planning from OAR (procedural change and policy development)

Cont.

The changes to accommodate the new facility fee have been installed in the production SIS database. Data for Fall 2013 has been added (2013.3) to the Term Fees form so we could test the changes, so this step won't be required of the business office, but they do need to test for accuracy.

Term Fees, Term (validation), and Term Control were modified.

The specific amounts to charge will need to be entered and maintained on the Term Fees form by Business Office staff. Especially note the Rate codes for full- and part-time.

The number of credit hours required for full-time enrollment is specified on the Term Control form. Term data in the production SIS database will be updated with 12/6 regular/summer credits.

The appropriate fee (FACFT or FACPT) will be assessed based on registered credit hours and the definition of full-time enrollment found on the Term Control form. It will be part of the normal fee assessment support and will not require additional steps or processes to occur.

The charge for students enrolled at two campuses will be the same as other flat-rate fees, the facility fee will be recorded using each student's primary campus (from their current student

record).

Networks: IT continues to work toward improving the overall COM-FSM technology system.

IT is actively pursuing potential options to make existing networks faster and therefore services we offer more effective. We have agreed to the new terms of a new contract with our service Provider FSMTC, and details have been shared with relevant leadership at the College. The services however are yet to all be installed, we are moving to make the necessary accommodations at all locations.

As it stands now, Yap, Chuuk and Kosrae Campuses will terminate usage of T1 lines and switch primary connections for internet services to DSL a type link at rates of 1537/768 kbps each. Pohnpei campus already switched to a DSL link also at 1537/768 kbps but their T1 utilization remains for overhead and local connection needs for e-mail and SIS. FMI campus will retain their T1 link to Yap campus as their primary internet service line. The link type change is to take advantage of DSL type technologies recently made available at these locations: DSL type technologies are better able to handle noisy copper lines used by our service provider that may reduce link speed in some cases.

A second DSL type connection at a lower data rate for Yap, Chuuk and Kosrae Campuses for VoIP traffic only, in order to separate it from other internet traffic for improved throughput of data over the connection. Current internet speeds for Yap, Chuuk and Kosrae campuses over T1 lines are at 1024 kbps asymmetric. In conjunction with these changes and as necessary to make use of these changes, IT has been purchasing more smart switches to increase control capabilities on existing networks. Cost for changes are approximately \$2000 more per month compared to the previous service contract.

E-mail issues have affected the network, our server mail queue situation recently deteriorated with 9000+ messages stuck at one point in late June. IT has adjusted by building code to address the problem, which was rooted in having numerous accounts over-quota. Currently, accounts that are using over 50% of their quota will automatically have their Trash folder emptied and accounts that are near quota (95%) will receive an e-mail notice of the condition with suggestions for problem resolution. Accounts over quota will receive an e-mail notice (as above). Those that have been

over-quota for 90 days, or have not been used for 90 days, will have messages removed from the INBOX. The oldest messages are removed, with numbers limited to 10% of the total INBOX message count, 500 messages, or enough to reduce quota usage to 95% (whichever is smaller). These actions are currently performed once each week and are now automated. Our goal is to work having as few accounts in over-quota status as possible.

Others:

- Completed new Multi_mode fiber run from administration building to men's residence hall, and terminated both ends.
- Installed windows server 2012 on new server machine for Kosrae Campus. Configured a used temporary battery and shipped it to Kosrae. A new unit is on order.
- Traveled to Kosrae and installed new display panel and new server rack equipment.
- Completed installation of network cameras on National Campus site for security purposes.
- Replaced damaged Hard drive on main web server.
- Successfully fixed a display problem with MIP accounting software related to exporting PDF's.
- Installed additional wireless access points in dark areas at National Campus.

Wireless expansion project

Wireless expansion project update: All pilot project sites are functioning well. COM-FSM's wireless network community continues to grow. Our tracking data shows students and staff alike are increasingly making use of our wireless option for their network needs. IT continues to focus on wireless network security and expansion of wireless network hotspots at all locations where this pilot project has been successfully implemented. COM-FSM's Wireless network security currently in place allows us to limit maximum bandwidth usage per user, limitation of non-sanctioned bandwidth usage per user, authentication of authorized users, time limits for authorized users, and malicious code blockage (in case a users device has a virus trying to infect the rest of our network). Currently, explorations into more permanent industrial size antennas for mounting WiFi equipment are being considered for all sites. FMI site is also being considered for potential expansion post site survey.

Electronic Information Panel Project

This effort included first steps on tasks identified in SIS Phase III, so far the units that are up and functional have received positive reviews and seem to be functioning well as an information sharing medium. The panel incorporates data from the Campus News forms sourced in the SIS backend database. Work done by IT has allowed for trained staff at each campus to be able to supply news and information for dissemination to their students through the myShark website portal and these Information Panels. Kosrae now has a working Information Panel and Chuuk Campus Panel is operational along with much improved battery controls due to the local electricity situation. National and Pohnpei campus have had their panels working for over a year.

*The panels display class schedule, current time, and pictures and live COM-FSM news postings inclusive of emergency information.

WebSite

WebSite improvement efforts continue. IT continues collaboration efforts with different units to accommodate website updates and relevancy. The effort is to further improve the website by improving speed and accuracy of news content from our sites to their constituents as well as to a broader audience. The website CMS setup is functioning as designed, the college is currently running the COM-FSM website on drupal version 6. We are in the process of ensuring our upgrade to version 7 will function with our other server support services because the PHP version used on the www server is at 5.1, drupal 7 requires PHP 5.2 or higher. Upgrading to PHP 5.2 breaks our current webmail application, but we appear to have overcome that obstacle and will make changes to our hardware and software used for webmail in order to accommodate. Because of some very effective research and testing, we are avoiding costly changes to our webmail client by making some important changes to our existing setup. We should be ready to proceed by fall 2013.

<p>4C: Enhance the college community's ability to communicate effectively</p>	<p>DCR Quarterly Report (April – June 2013)</p> <p>Summary:</p> <p>For the month of April to June 2013 DCR has accomplished the following:</p> <ul style="list-style-type: none"> · 44 News Stories posted on the college's newsfeed · 28 Announcements posted on the college's newsfeed · Released 3 Issues of the College's E-Newsletter · Produced and Directed a Video Production · Designed & Printed 6 Publications · Publicized 2 All-Campus Meetings <p><i>See evidence below.</i></p> <p>News Stories:</p> <ol style="list-style-type: none"> 1. College Celebrates 20th Founding Day http://www.comfsm.fm/myShark/news/item=487/mod=01:16:37 2. COM-FSM Student Named 2013 Coca-Cola New Century Scholar http://www.comfsm.fm/myShark/news/item=488/mod=01:16:37 3. National Campus Launches Non-Governmental Organizations (NGO) Class http://www.comfsm.fm/myShark/news/item=490/mod=01:16:37 4. SDA Seniors from Ebeye Visit COM-FSM National Campus http://www.comfsm.fm/myShark/news/item=492/mod=01:16:37 5. College of Micronesia Board of Regents Directives http://www.comfsm.fm/myShark/news/item=494/mod=01:16:37 6. COM-FSM Kosrae Campus Participates in Kosrae Cultural Festival http://www.comfsm.fm/myShark/news/item=495/mod=01:16:37 7. Kosrae Campus Celebrates 20th Anniversary http://www.comfsm.fm/myShark/news/item=496/mod=01:16:37 	
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8. *LRC Director named Outstanding Student in LEAP Cohort 2012-2013*
<http://www.comfsm.fm/myShark/news/item=497/mod=01:16:37>
9. *Pohnpei Campus to Hold Programs Exhibit & Skills Expo 2013*
<http://www.comfsm.fm/myShark/news/item=499/mod=01:16:37>
10. *APAFS Holds Student Education Conference at COM-FSM*
<http://www.comfsm.fm/myShark/news/item=501/mod=01:16:37>
11. *Strategic Plan Input Survey Results*
<http://www.comfsm.fm/myShark/news/item=502/mod=01:16:37>
12. *SBA National Campus Hosts Ice Cream Social for Students*
<http://www.comfsm.fm/myShark/news/item=507/mod=01:16:37>
13. *Kosrae Campus Observed 2013 Kick Butts Day*
<http://www.comfsm.fm/myShark/news/item=508/mod=01:16:37>
14. *COM-FSM Yap Campus Holds Career Fair for Students*
<http://www.comfsm.fm/myShark/news/item=509/mod=01:16:37>
15. *General Information about JENESYS 2.0 Project*
<http://www.comfsm.fm/myShark/news/item=510/mod=01:16:37>
16. *National Campus Holds Health Fair 2013*
<http://www.comfsm.fm/myShark/news/item=511/mod=01:16:37>
17. *Japanese Student with Big Dreams Comes to COM-FSM*
<http://www.comfsm.fm/myShark/news/item=512/mod=01:16:37>
18. *Pohnpei Campus Holds Skills Expo 2013*
<http://www.comfsm.fm/myShark/news/item=513/mod=01:16:37>
19. *Yap & FMI Campuses Celebrates 20th Year Anniversary*
<http://www.comfsm.fm/myShark/news/item=514/mod=01:16:37>
20. *Reach Out Pacific Sends 40ft Container filled with Office Furniture to COM-FSM*
<http://www.comfsm.fm/myShark/news/item=515/mod=01:16:37>
21. *STEP-UP and COM-FSM Launches Research Laboratory*
<http://www.comfsm.fm/myShark/news/item=516/mod=01:16:37>
22. *BU 260 Class Applies Management Principles on Bake Sale*
<http://www.comfsm.fm/myShark/news/item=519/mod=01:16:37>
23. *National Campus Holds Fun Run/Walk 2013*
<http://www.comfsm.fm/myShark/news/item=521/mod=01:16:37>
24. *COM-FSM Obtains 100% Completion of the Online Accreditation Basics Course*
<http://www.comfsm.fm/myShark/news/item=522/mod=01:16:37>

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| <p>25. <i>Social Studies Class (ED302) Donates a Copy of the FSM Constitution to Chinese Embassy</i>
 http://www.comfsm.fm/myShark/news/item=523/mod=01:16:37</p> <p>26. <i>Friends of COM-FSM Foundation Board Introduced to the College Community by Board of Regents</i>
 http://www.comfsm.fm/myShark/news/item=524/mod=01:16:37</p> <p>27. <i>College Highlighted on ACCJC/WASC Spring Newsletter</i>
 http://www.comfsm.fm/myShark/news/item=525/mod=01:16:37</p> <p>28. <i>COM-FSM Sharks Newsletter Volume 6 Issue 4</i>
 http://www.comfsm.fm/myShark/news/item=528/mod=01:16:37</p> <p>29. <i>College Saddened by Passing of Chuuk Campus Professor</i>
 http://www.comfsm.fm/myShark/news/item=531/mod=01:16:37</p> <p>30. <i>Board Issues Actions and Directives after May 2013 Meeting</i>
 http://www.comfsm.fm/myShark/news/item=532/mod=01:16:37</p> <p>31. <i>Yap Campus Holds Incentive Awards Day 2013</i>
 http://www.comfsm.fm/myShark/news/item=533/mod=01:16:37</p> <p>32. <i>Yap Campus Recognizes Students for Outstanding Performance for Spring 2013 Semester</i>
 http://www.comfsm.fm/myShark/news/item=534/mod=01:16:37</p> <p>33. <i>National Campus Holds Incentive Awards Day 2013</i>
 http://www.comfsm.fm/myShark/news/item=535/mod=01:16:37</p> <p>34. <i>National and Pohnpei Campuses Hold 57th Commencement Exercise</i>
 http://www.comfsm.fm/myShark/news/item=536/mod=01:16:37</p> <p>35. <i>Assistant Professor Stanley Etse Graduates with Masters Degree from UH Manoa</i>
 http://www.comfsm.fm/myShark/news/item=538/mod=01:16:37</p> <p>36. <i>Classical and Historical Dramas Come Alive At COM-FSM Kosrae Campus</i>
 http://www.comfsm.fm/myShark/news/item=540/mod=01:16:37</p> <p>37. <i>First Combined Commencement Exercises Held for COM-FSM Yap Campus & FSM-FMI</i>
 http://www.comfsm.fm/myShark/news/item=541/mod=01:16:37</p> <p>38. <i>Summer Classes Kick off at National Campus</i>
 http://www.comfsm.fm/myShark/news/item=542/mod=01:16:37</p> <p>39. <i>President Daisy to Appear before the Accrediting Commission</i>
 http://www.comfsm.fm/myShark/news/item=543/mod=01:16:37</p> <p>40. <i>COM-FSM Sharks Newsletter Volume 6 Issue 5</i>
 http://www.comfsm.fm/myShark/news/item=545/mod=01:16:37</p> <p>41. <i>Last Planned Phase of Student Information System (SIS) Completed</i></p> | |
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<http://www.comfsm.fm/myShark/news/item=553/mod=01:16:37>

42. Lady Sharks Hold Bingo Bash Event

<http://www.comfsm.fm/myShark/news/item=555/mod=01:16:37>

43. Campus Security Respond Swiftly to Residence Hall Fire

<http://www.comfsm.fm/myShark/news/item=556/mod=01:16:37>

44. Reach Out Pacific Donates Educational Supplies to the College

<http://www.comfsm.fm/myShark/news/item=558/mod=01:16:37>

Announcements:

1. COM-FSM FMI & Yap Campus To Celebrate Founding Day on April 5th

<http://www.comfsm.fm/myShark/news/item=486/mod=01:16:37>

2. Community College Survey of Student Engagement (CCSSE)

<http://www.comfsm.fm/myShark/news/item=489/mod=01:16:37>

3. Did you also know...

<http://www.comfsm.fm/myShark/news/item=491/mod=01:16:37>

4. Apply now - JENESYS 2.0 Project

<http://www.comfsm.fm/myShark/news/item=493/mod=01:16:37>

5. Meeting with Jim Mulik

<http://www.comfsm.fm/myShark/news/item=498/mod=01:16:37>

6. All Campus Meeting for April 2013

<http://www.comfsm.fm/myShark/news/item=500/mod=01:16:37>

7. Did you know...

<http://www.comfsm.fm/myShark/news/item=503/mod=01:16:37>

8. Kosrae's All Campus Meeting for April 2013

<http://www.comfsm.fm/myShark/news/item=504/mod=01:16:37>

9. COM-FSM Kosrae Campus Vocational Education Exhibitions, Demonstrations & Career Presentations

<http://www.comfsm.fm/myShark/news/item=505/mod=01:16:37>

10. National Campus Health Fair

<http://www.comfsm.fm/myShark/news/item=506/mod=01:16:37>

11. Board Meeting for May 2013

<http://www.comfsm.fm/myShark/news/item=517/mod=01:16:37>

12. All Campus Meeting for May 2013

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| | <p>http://www.comfsm.fm/myShark/news/item=518/mod=01:16:37
 13. Rotary Club of Pohnpei Scholarship</p> <p>http://www.comfsm.fm/myShark/news/item=520/mod=01:16:37
 14. Committee Governance Structure Survey Results now Available</p> <p>http://www.comfsm.fm/myShark/news/item=526/mod=01:16:37
 15. President's Message to the Community</p> <p>http://www.comfsm.fm/myShark/news/item=527/mod=01:16:37
 16. COM-FSM Supplemental Report to the ACCJC is now Available</p> <p>http://www.comfsm.fm/myShark/news/item=529/mod=01:16:37
 17. Incentive Awards Day at National Campus</p> <p>http://www.comfsm.fm/myShark/news/item=530/mod=01:16:37
 18. SUMMER PELL/SEG</p> <p>http://www.comfsm.fm/myShark/news/item=537/mod=01:16:37
 19. Summer Registration 2013 is now EXTENDED</p> <p>http://www.comfsm.fm/myShark/news/item=539/mod=01:16:37
 20. FSM MiCare Open Season</p> <p>http://www.comfsm.fm/myShark/news/item=544/mod=01:16:37
 21. Bingo Bash!</p> <p>http://www.comfsm.fm/myShark/news/item=546/mod=01:16:37
 22. STAP Now Accepting Applications For Scholarship</p> <p>http://www.comfsm.fm/myShark/news/item=547/mod=01:16:37
 23. Kosrae Campus Holds Incentive Awards Day 2013</p> <p>http://www.comfsm.fm/myShark/news/item=548/mod=01:16:37
 24. 2013-2014 General Catalog is Now Available On-Line</p> <p>http://www.comfsm.fm/myShark/news/item=549/mod=01:16:37
 25. SDSU Masters and BA Program Opportunity</p> <p>http://www.comfsm.fm/myShark/news/item=551/mod=01:16:37
 26. Peer Advisors Position Now Open</p> <p>http://www.comfsm.fm/myShark/news/item=552/mod=01:16:37
 27. Strategic Plan 2013 and the New Quarterly Report Template is Now Available On-line</p> <p>http://www.comfsm.fm/myShark/news/item=554/mod=01:16:37
 28. ED351 Class Drama Performance</p> <p>http://www.comfsm.fm/myShark/news/item=559/mod=01:16:37</p> | |
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	<p>COM-FSM Sharks E-Newsletter:</p> <ol style="list-style-type: none"> 1. COM-FSM Sharks Newsletter Volume 6 Issue 5 http://www.comfsm.fm/myShark/news/item=545/mod=01:16:37 2. COM-FSM Sharks Newsletter Volume 6 Issue 4 http://www.comfsm.fm/myShark/news/item=528/mod=01:16:37 3. COM-FSM Sharks Newsletter Volume 6 Issue 3 http://www.comfsm.fm/dcr/newsletter/Volume6Issue3.pdf <p>Video Production:</p> <p>Pohnpei Campus Skills Expo 2013 http://www.youtube.com/watch?v=SWG1q5gEQ74</p> <p>Publication:</p> <ol style="list-style-type: none"> 1. April All Campus Meeting Poster 2. Official Lady Sharks Logo 3. Bingo Bash Ticket design 4. Bingo Bash Posters 5. Peer Advisors Recruitment Posters 6. Summer Registration Poster 	

Strategic goal 7: Build a partnering and service network for community, workforce and economic development

Objectives	Accomplishments	Comments/additional detail
<p>7A: Increase involvement of the community in college affairs</p>	<p>IRPO Planning</p> <ul style="list-style-type: none"> ● Strategic Plan Development <ul style="list-style-type: none"> ○ Developed alternative measures of success for the <i>College of Micronesia-FSM Strategic Plan</i> and presented to VPIEQA. 	
<p>7C: Develop new and enhance existing programs to meet the changing educational and workforce needs of our communities</p>	<p>IRPO Assessment</p> <p>Tracdat</p> <ul style="list-style-type: none"> ● IRPO Director worked with representatives and created/registered tracdat user accounts. Representatives are Karen Simion, Gorden Segal, Grilly Jack, and Joey Oducado. ● Continued on training with all departments and PNI Campus as follows: <ul style="list-style-type: none"> ○ Friday, June 21, 2013; 3:00pm; BOR room - Administrative Services, Student Services, and CRE. ○ Monday, June 24, 2013; 3:00pm; PNI Camp. Conference room - Pohnpei Campus ○ Tuesday, June 25, 2013; 8:30am; BOR room - Instructional Affairs (Session 1) ○ Wednesday, June 26, 2013; 3:30pm; BOR room - Instructional Affairs (Session 2) <p>Note: Instructional had two sessions due to time conflicting to the scheduled meetings.</p>	

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Strategic Goal 9: Provide for continuous improvement of programs, services and college environment

Objectives	Accomplishments	Comments/additional detail
9A: Improve institutional assessment and evaluation	<p>VPIEQA submitted a Supplemental Report to ACCJC May 5, 2013, to address outstanding accreditation concerns. http://www.comfsm.fm/accreditation/2013/supplemental-report/Supplemental_Report_May_2013_Final.pdf</p> <p>VPIEQA appeared with President J. M. Daisy and Chairman K. Mida at the June 5-7, 2013, ACCJC hearings. VPIEQA assisted in the development of the Summary Table of evidence presented to the ACCJC. http://www.comfsm.fm/accreditation/2013/results/Summary-Table-for-June-2013-Meeting-28MAY13_FH.pdf</p>	
9B: Integrate planning, evaluation and resource allocation for continuous improvement		
9C: Increase research and data driven decision making	<p>IRPO Research</p> <ul style="list-style-type: none"> • IPEDS submission included Fall Enrollment, Graduation Rates, 200% Graduation Rates, Finance and Human Resources survey components. 	

	<ul style="list-style-type: none"> ● Fulfilled 20 data requests during which includes data for assessment reviews and other miscellaneous types. 	
<p>9e: Enhance decision making and communications at the college through implementation, monitoring and evaluation of the new governance policy and revised standing committee structure.</p>		