

UPDATES Office of **INSTITUTIONAL EFFECTIVENESS (OIE)**

College completes the IPEDS 2021-2022 fall survey

The college completed the Integrated Postsecondary Education Data System (IPEDS) 2021-2022 fall survey on September 29, 2021, or 14 calendar days before the deadline. The IPEDS 2021-2022 fall survey opened last September 2, 2021, and closed on October 13, 2021. The survey required the college to report data on institutional characteristics (IC), completions, and 12-month enrollment.

The completion of all IPEDS surveys, in a timely and accurate manner, is mandatory for all institutions that participate in or are applicants for participation in ant Federal financial assistance program authorized by Title IV of the Higher Education Act (HEA) of 1965, as amended. The completion of the surveys is mandated by 20 USC 1094, Section 487(a)(17) and 34 CFR 668.14(b)(19).

The next IPEDS surveys will be the winter and the spring survey. The winter survey, which will open on December 8, 2021, and will close on February 9, 2022, requires the college to report data on (a) student financial aid, (b) graduation rates, (c) 200% graduation rates, (d) admissions, and (e) outcome measures. On the other hand, the spring survey which requires the college to report data on (a) fall enrollment, (b) finance, (c) human resources, and (d) academic libraries, is scheduled on December 8, 2021, to April 6, 2022.

College prepares for the 2022 CCSSE



OIE has registered the College to participate in the 2022 CCSSE online survey administration that will take place in Spring of 2022. OIE is currently working with ITO to provide assistance in the distribution of the CCSSE survey link via the college's Learning Management Systems (LMS). To avoid delays of having students filling out the survey, IEQA will identify better ways to encourage students to participate.

2022 CCSSE Timeline

Date	Task	Lead
October 31, 2021	Registration and signed agreement form submitted by the college	OIE
November 2021	Survey Administration preparation initiated	CCSSE
Early in Spring 2022	Access codes and access code prompts are sent to College	CCSSE
Spring 2022 Term	Online survey administration conducted	OIE
Second Wednesday in May 2022	Deadline for respondents to complete survey	OIE
May to June 2022	Survey data cleaned	CCSSE
June 1, 2022	Payment due to CCSSE	OIE
July 31, 2022	Results released	CCSSE

INFORMATION TECHNOLOGY OFFICE (ITO)

Community Wi-Fi

The CARES Act funded *Community Wi-Fi* project aimed at bringing internet connection to communities is under way. The objective of the project is to “bring the college to the students” through internet connectivity to allow them to continue their academic work remotely. The project is in response to the need for remote learning as a result of COVID-19, and will supplement the *We Care Laptop* program the college has initiated to put devices in student’s hands.

Currently two sites have been identified in the State of Chuuk, namely the village of Wichukuno in Tol, and the Tonoas Municipal Government building on the island of Tonoas. The IT Director performed a site inspection at the two sites and met with the land owners; and a memorandum of understanding (MoU) between the land owners of the two sites is currently being finalized. Installation of equipment will begin towards the end of November 2021. Uplink to the internet will be provided by Kacific Broadband Satellite by installing a dish at each site. It will then be redistributed wirelessly.

The State of Kosrae will see one Community Wifi installation to support the small community area on the island of Lelu. The proposed plan is to shoot a beam from the College’s campus across the bay to an antenna in Lelu, which then will be distributed to the community there. Like Chuuk, this project will also connect to the internet via satellite dish and redistributed via wifi. An MoU is also being developed for this site as well.

Plans for Yap are not finalized yet, however tentative plans are under consideration with the help of Yap Campus leadership to place internet and redistribute wifi to a community where a large concentration of our students exist.

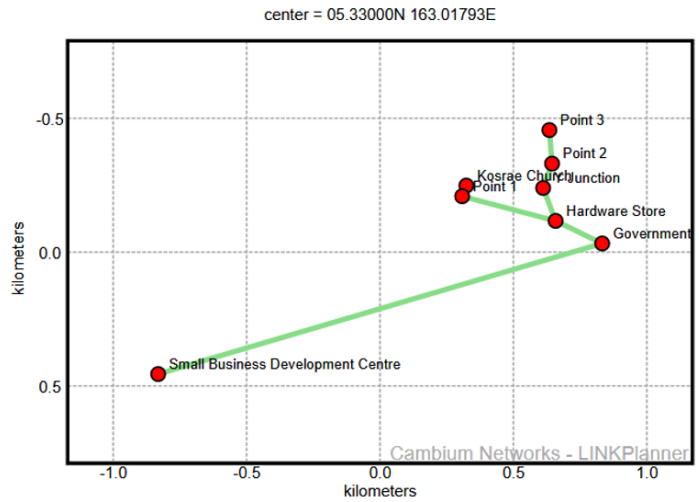


Figure 1.0. Proposed Lelu connection path

Helpdesk

The use of the college’s Helpdesk is increasing seeing a total of 1,734 tickets submitted between December 2020 through November 2021. These tickets are only for IT related submissions and does not include the categories supported by the various Student Services office that also use the system. IT is collecting valuable data on types trouble areas where resources can be better allocated and trainings be developed to address these areas.

