

	Poor	Below Average	Average	Above Average	Suprior	Not Applicable	
Scale	1	2	3	4	5	NA	
Presonal Attributes							Total Comments
Accepts and enjoys the role of leader							0
Is a self-confident person							0
Is self-motivated and self-directing							0
Has a firm sense of commitment and purpose							0
Is action oriented -- has a strong drive to accomplish and achieve							0
Is a decisive person							0
Is willing "to stand up and be counted" -- even with an unpopular view							0
Is able to deal effectively with conflict							0
Is a person of integrity							0
Is continually learning, developing, and expanding	0	0	0	0	0		0
	0	0	0	0	0		0.0
Leader as Change Agent							Total Comments
Can envision a new reality and aid in its translation into concrete terms							0
Is able to abandon outmoded assumptions and to experiment with some alternative concepts							0
Is a person who can make things happen							0
Is able to shape and push an idea until it takes usable form							0
Is able to get enough power to mobilize people and resources to initiate and implement an innovation							0
Actively involves his or her people in planning for change							0
Generates an attitude that change is normal							0
Is able to gain acceptance of change with a minimum of resistance							0
Seeks out and accepts criticism of his or her ideas							0
Is able to create a pocket of excellence on his or her turf	0	0	0	0	0		0
	0	0	0	0	0		0
Clarifying the Values							Total Comments

Serves as the focal point of the unit in translating organizational values into reality	0
Demonstrates a clear understanding of the organization's value system	0
Is able to articulate and breathe life into the organization's value system	0
Communicates the organization's values in terms of specific statements on specific issues	0
By communicating the organizational values, is able to provide employees with a "compass" and point them in the proper direction	0
Makes decisions and acts in accord with the organization's value system	0
Is faithful in adhering to the organization's value system	0
Demonstrates consistency in action and words	0
Rewards staff on the basis of their adherence to the organization's value system	0
Is successful in translating the organization's values into reality that is manifest in the staff's daily behavior	0
	<u>0</u> <u>0</u> <u>0</u> <u>0</u> <u>0</u>
	0 0 0 0 0

Creating the Vision **Total Comments**

Demonstrates a good grasp of what the organizational unit is and how it is faring	0
Demonstrates a good grasp of the goals and strategic plans of the larger organization	0
Demonstrates an ability to focus on the critical issues	0
Demonstrates an ability to think beyond the daily routine, to see a greater vision that ties day-to-day activities to future goals	0
Demonstrates the ability to set a new direction for the organizational unit for which he or she is responsible	0
Identifies an overarching goal that captures the unique thrust of his or her unit and provides common purpose	0
Is able to attain a clear and coherent mental picture of what the organizational unit can become	0
Is able to transfer his or her mental picture of what the organizational unit can become to the minds of all members of the team	0
Is able to obtain "ownership" of the vision on the parts of all team members	0
Is able to concentrate the attention of everyone in the unit on the vision	0
	<u>0</u> <u>0</u> <u>0</u> <u>0</u> <u>0</u>
	0 0 0 0 0

Positioning **Total Comments**

Is able to provide a realistic bridge from the present to the future of the organizational unit						0
Has a good grasp of the external environment as it relates to his or her group						0
Has a good grasp of the needs and demands of clients						0
Has a good grasp of the strengths and limitations of his or her organizational unit						0
Identifies and focuses on key thrust areas						0
Develops an annual written plan that integrates goals, action sequences and resources						0
Involves his/her staff in the development of plans						0
Asks "what if" questions - develops contingency plans						0
Reviews plans periodically and makes adjustments as appropriate						0
Has a systematic abandonment policy - knows when to "fold" in a given area	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
	0	0	0	0	0	0.0

Developing the Team

Total Comments

Is able to create a team of key staff members who are jointly responsible with the manager for the unit's success						0
Promotes team spirit while at the same time being supportive of the goals of the larger organization						0
Creates an environment that fosters trust among the team members						0
Actively involves the team members in the formulation of group goals and objectives						0
Achieves among all team members a commitment to the group goals						0
Actively involves team members in key decisions that influence their work						0
Seeks advice and counsel from the team members						0
Promotes honest, sincere feedback among all members of the team						0
Promotes a win - win approach to conflict resolution						0
Actively involves the team members in evaluating group performance and deciding upon corrective action	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
	0	0	0	0	0	0.0

Empowering

Total Comments

Treats people as his or her most important asset						0
Treats people with dignity and respect						0
Shows concern for each staff member as a person						0
Is able to perceive the needs of his or her people						0

Is effective in linking the need of the individual staff members and the needs of the organization						0
Demonstrates a clear commitment to excellence						0
Is able to attract and energize people to an exciting vision of the future						0
Motivates others through enthusiasm and infectious optimism						0
Is able to bring out the best in people -- lifts them to their "higher selves"						0
Is able to make his or her staff feel that they are winners	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
	0	0	0	0	0	0.0

Coaching

Total Comments

Cares enough about people to take the time to build a personal relationship with them						0
Takes a personal interest in the career development of each member of his or her group						0
Uses naturally arising interactions with staff to foster learning						0
Makes effective use of work assignments as a major means of developing his or her staff						0
Is an effective delegator						0
Gives honest feedback in a timely fashion						0
Uses performance appraisal as a means of teaching, not exhorting or admonishing						0
Is effective in developing his or her followers to become leaders						0
Is actively developing a backup for his or her position						0
Promotes lifelong learning a "a way of life" for all members of the group	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
	0	0	0	0	0	0.0

Communicating

Total Comments

Is able to communicate in the language of the receiver						0
Is a good listener						0
Gives effective oral presentations						0
Conducts effective and efficient meetings						0
Is a good writer						0
Lets the team know where the organization is heading, how it plans to get there and what all that means to them						0
Makes his or her position on key issues known to the team						0
Provides his or her team with accurate and complete information						0
Manages by "wandering around" - to engage in one-on-one dialog with the team						0

"Walks the talk" - actions are consistent with words	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
	0	0	0	0	0	0.0

Measuring

Total Comments

Has a good grasp of the nature of the system for which he or she is responsible						0
Has a good grasp of the state of the system at any point in time						0
Has a good grasp of the relation among causal, intervening, and end-result variables in the system for which he or she is responsible						0
Is able to identify the "critical success factors" - the limited number of areas in which satisfactory results will ensure successful performance						0
Collects data and information continually on the critical success factors - those which are operationally most important						0
Maintains a balanced view in evaluating both the tangibles and the intangibles						0
Continually evaluates progress against plans						0
Conducts effective operations review meetings to evaluate overall performance						0
Deals with problems in proportion to their importance						0
Is effective in taking corrective action promptly whenever accomplishments deviate significantly from the plan	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
	0	0	0	0	0	0.0

